

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

Certificate in Professional Pet Grooming

Foundation Level



LAPT — London Academy of Professional Training

Address 85 Great Portland Street, W1W 7LT, London, United Kingdom

Email info@lapt.org

Telephone +44 7513 283044

Web lapt.org

Reference PC-PPG-F • Petcare Centres

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	PC-PPG-F
AWARD	Certificate
ASSESSMENT	445 marks — 267 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1 Breed Identification and Standards 4 chapters · 20 classes 90 marks	
• 1 Understanding Canine Breeds and Their Origins — 5 classes › 1.1 Exploring the Origins and History of Dog Breeds › 1.2 Analyzing Characteristics of Major Dog Breed Groups › 1.3 Identifying and Differentiating Common Dog Breeds › 1.4 Examining Breed Standards and Their Importance › 1.5 Applying Breed Identification Skills in Grooming Practice • 2 Identifying Feline Breeds and Characteristics — 5 classes › 2.1 Recognizing Feline Breed Categories › 2.2 Identifying Physical Traits of Common Cat Breeds › 2.3 Differentiating Between Pedigree and Non-Pedigree Cats › 2.4 Interpreting Feline Breed Standards › 2.5 Applying Feline Breed Knowledge in Grooming Practice	• 3 Breed-Specific Grooming Standards and Techniques — 5 classes › 3.1 Understand Breed-Specific Standards › 3.2 Identify Key Grooming Techniques by Breed › 3.3 Demonstrate Grooming for Short-Haired Breeds › 3.4 Apply Grooming Techniques for Long-Haired Breeds › 3.5 Adapt Grooming Practices for Designer Breeds • 4 Evaluating Breed Standards in Professional Competitions — 5 classes › 4.1 Understanding Breed Standards in Dog Shows › 4.2 Identifying Key Features of Popular Breeds › 4.3 Comparing Breed Standards Across Different Kennel Clubs › 4.4 Analyzing Judges' Criteria in Breed Competitions › 4.5 Evaluating Breed Conformation in Practice
2 Customer Service and Business Basics 4 chapters · 20 classes 45 marks	
• 1 Understanding Customer Needs in Pet Grooming — 5 classes › 1.1 Identifying Different Pet Grooming Customer Profiles › 1.2 Understanding Common Pet Grooming Expectations › 1.3 Exploring Effective Communication Techniques with Pet Owners › 1.4 Analyzing Customer Feedback to Improve Service › 1.5 Customizing Services to Meet Individual Pet Needs • 2 Effective Communication Techniques for Grooming Professionals — 5 classes › 2.1 Understanding the Basics of Communication in Pet Grooming › 2.2 Building Rapport with Clients for Better Service › 2.3 Mastering Active Listening to Meet Client Expectations › 2.4 Utilizing Non-Verbal Cues to Enhance Client Interaction › 2.5 Implementing Effective Communication Strategies in Grooming Scenarios	• 3 Managing Feedback and Handling Complaints in Pet Services — 5 classes › 3.1 Understanding the Importance of Customer Feedback in Pet Services › 3.2 Identifying and Categorizing Customer Complaints Effectively › 3.3 Developing Communication Skills to Address Client Concerns › 3.4 Implementing Feedback Solutions to Improve Pet Grooming Services › 3.5 Evaluating and Refining Customer Service Strategies in Pet Care • 4 Business Fundamentals for Aspiring Pet Groomers — 5 classes › 4.1 Understanding Business Structures in Pet Grooming › 4.2 Identifying Target Customers and Market Needs › 4.3 Developing a Basic Business Plan for Grooming Services › 4.4 Managing Finances and Budgeting for Pet Grooming › 4.5 Implementing Effective Customer Communication Strategies

• **1 Understanding Canine and Feline Coat Types** — 5 classes

- › 1.1 Identifying Basic Canine and Feline Coat Types
- › 1.2 Exploring the Structure of Hair in Dogs and Cats
- › 1.3 Comparing Single and Double Coat Characteristics
- › 1.4 Recognizing the Impact of Coat Type on Grooming Needs
- › 1.5 Applying Grooming Techniques Based on Coat Type

• **2 Essential Tools and Equipment for Pet Grooming** — 5 classes

- › 2.1 Understanding Grooming Tools: Types and Uses
- › 2.2 Identifying Essential Grooming Equipment for Different Pet Types
- › 2.3 Maintaining and Cleaning Grooming Tools for Longevity
- › 2.4 Ensuring Safety: Proper Handling of Grooming Equipment
- › 2.5 Selecting the Right Tools for Specific Grooming Tasks

• **3 Fundamental Grooming Techniques** — 5 classes

- › 3.1 Understanding Grooming Tools and Their Uses
- › 3.2 Demonstrating Basic Brushing and Combing Techniques
- › 3.3 Practicing Safe and Effective Bathing Procedures
- › 3.4 Exploring Nail Clipping: Tools and Methods
- › 3.5 Applying Drying and Finishing Techniques

• **4 Advanced Grooming and Styling Approaches** — 5 classes

- › 4.1 Understanding Advanced Grooming Tools and Equipment
- › 4.2 Exploring Breed-Specific Styling Techniques
- › 4.3 Mastering Precision Clipping and Shaping
- › 4.4 Implementing Creative Styling Patterns and Designs
- › 4.5 Evaluating Styling Outcomes and Client Satisfaction

• **1 Regulations and Guidelines for Pet Grooming Safety** — 5 classes

- › 1.1 Understanding Pet Grooming Regulations
- › 1.2 Identifying Key Safety Guidelines in Grooming
- › 1.3 Implementing Health and Safety Protocols
- › 1.4 Assessing Risk in Pet Grooming Environments
- › 1.5 Applying Regulatory Compliance in Grooming Practices

• **2 Recognizing and Managing Common Hazards in the Grooming Environment** — 5 classes

- › 2.1 Identifying Common Hazards in the Grooming Environment
- › 2.2 Understanding the Risks Associated with Pet Grooming
- › 2.3 Implementing Safety Protocols to Minimize Hazards
- › 2.4 Utilizing Personal Protective Equipment Effectively
- › 2.5 Applying First Aid Procedures for Grooming Injuries

• **3 Safe Handling Techniques for Various Animal Species** — 5 classes

- › 3.1 Understanding Animal Behavior for Safe Handling
- › 3.2 Demonstrating Safe Lifting Techniques for Small Animals
- › 3.3 Practicing Restraint Techniques for Medium to Large Dogs
- › 3.4 Applying Control Methods for Containing Nervous Cats
- › 3.5 Ensuring Safety While Handling Exotic Pets

• **4 Emergency Procedures and First Aid in Pet Grooming** — 5 classes

- › 4.1 Understanding Common Emergencies in Pet Grooming
- › 4.2 Identifying Signs of Distress in Pets
- › 4.3 Implementing Immediate First Aid for Pets
- › 4.4 Conducting CPR on Pets
- › 4.5 Developing an Emergency Response Plan in Grooming Environments

• **1 The Basics of Pet Grooming Tools and Equipment** — 5 classes

- › 1.1 Understanding Essential Pet Grooming Tools
- › 1.2 Identifying Functions of Basic Grooming Equipment
- › 1.3 Demonstrating Proper Handling Techniques
- › 1.4 Maintaining and Cleaning Grooming Tools
- › 1.5 Selecting the Right Equipment for Different Pet Needs

• **2 Understanding Pet Breeds and Coat Types** — 5 classes

- › 2.1 Identifying Common Pet Breeds
- › 2.2 Exploring Breed-Specific Grooming Needs
- › 2.3 Analyzing Different Coat Types
- › 2.4 Understanding Coat Maintenance Techniques
- › 2.5 Applying Knowledge to Grooming Scenarios

• **3 Health and Safety in Pet Grooming** — 5 classes

- › 3.1 Understanding Health and Safety Regulations in Pet Grooming
- › 3.2 Identifying Common Hazards in Pet Grooming
- › 3.3 Implementing Safe Handling Techniques for Pets
- › 3.4 Utilizing Personal Protective Equipment in Grooming
- › 3.5 Applying Emergency Procedures in the Grooming Salon

• **4 Basic Grooming Techniques and Best Practices** — 5 classes

- › 4.1 Understanding Essential Grooming Tools and Equipment
- › 4.2 Demonstrating Basic Bathing Techniques for Dogs and Cats
- › 4.3 Mastering Simple Brushing and Combing Techniques
- › 4.4 Exploring Nail Care: Clipping and Filing Safely
- › 4.5 Applying Best Practices for Pet Coat Maintenance

• 1 Understanding Pet Behaviour Basics — 5 classes

- › 1.1 Identifying Basic Animal Communication Cues
- › 1.2 Observing Body Language in Common Pets
- › 1.3 Analyzing Vocalizations as Behaviour Indicators
- › 1.4 Recognizing Stress and Anxiety Signals in Pets
- › 1.5 Applying Behaviour Insights in Pet Grooming

• 2 Techniques for Safe Pet Handling — 5 classes

- › 2.1 Recognizing Animal Behavior Signals for Safe Interaction
- › 2.2 Implementing Proper Lifting Techniques for Pets
- › 2.3 Utilizing Restraint Practices Without Stressing the Pet
- › 2.4 Adapting Handling Approaches Based on Pet Species and Size
- › 2.5 Applying Emergency Handling Techniques in Unforeseen Situations

• 3 Interpreting Stress Signals in Pets — 5 classes

- › 3.1 Recognizing Common Triggers of Stress in Pets
- › 3.2 Identifying Physical Stress Indicators in Different Species
- › 3.3 Differentiating Between Stress-Related and Normal Behaviours
- › 3.4 Applying Techniques to Calm Stressed Pets
- › 3.5 Developing Stress-Reduction Strategies During Grooming

• 4 Building Positive Grooming Experiences — 5 classes

- › 4.1 Understanding Pet Stress Signals During Grooming
- › 4.2 Developing Trust with Gentle Handling Techniques
- › 4.3 Implementing Positive Reinforcement in Grooming
- › 4.4 Tailoring Grooming Sessions to Individual Pet Needs
- › 4.5 Evaluating and Adjusting Grooming Approaches for Better Outcomes