

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

Essential Beauty Rituals & Client Care

Workshop Level



LAPT — London Academy of Professional Training

Address 85 Great Portland Street, W1W 7LT, London, United Kingdom

Email info@lapt.org

Telephone +44 7513 283044

Web lapt.org

Reference BE-CBT-W • Beauty Centres

UKPRN 10067351 • Registered in England and Wales, company 4984798

6

SUBJECTS

18

CHAPTERS

72

CLASSES

440

TOTAL MARKS

60%

PASS MARK

Lifetime

VALIDITY

AT A GLANCE

REFERENCE	BE-CBT-W
AWARD	Certificate
ASSESSMENT	440 marks — 264 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Basics of Cosmetology

3 chapters · 12 classes

65 marks

• 1 Fundamentals of Cosmetology Principles — 4 classes

- › 1.1 Understanding the Basics of Skin Types and Conditions
- › 1.2 Exploring Essential Beauty Tools and Their Uses
- › 1.3 Mastering the Fundamentals of Client Consultations
- › 1.4 Implementing Effective Client Care Strategies

• 2 Skin Analysis and Basic Client Care — 4 classes

- › 2.1 Understanding Skin Types and Conditions
- › 2.2 Mastering Skin Analysis Techniques
- › 2.3 Implementing Effective Client Communication
- › 2.4 Applying Customized Skincare Recommendations

• 3 Introductory Techniques in Beauty Treatments — 4 classes

- › 3.1 Understanding Basic Skin Types and Conditions
- › 3.2 Demonstrating Effective Cleansing Techniques
- › 3.3 Selecting Suitable Products for Skin Care
- › 3.4 Practicing Client Consultation and Care

2

Client Care Principles

3 chapters · 12 classes

65 marks

• 1 Understanding Client Needs and Expectations — 4 classes

- › 1.1 Explore the Basics of Client Care
- › 1.2 Identify and Assess Client Needs
- › 1.3 Analyze Client Expectations in Beauty Services
- › 1.4 Apply Techniques to Meet and Exceed Client Expectations

• 2 Developing Communication and Consultation Skills — 4 classes

- › 2.1 Understanding Effective Client Communication
- › 2.2 Building Rapport for Trust and Comfort
- › 2.3 Conducting a Thorough Client Consultation
- › 2.4 Applying Feedback to Enhance Client Experience

• 3 Implementing Effective Client Feedback and Follow-Up — 4 classes

- › 3.1 Understanding the Importance of Client Feedback
- › 3.2 Techniques for Collecting Effective Client Feedback
- › 3.3 Analyzing Client Feedback for Service Improvement
- › 3.4 Developing a Follow-Up Strategy for Client Satisfaction

3

Client Interaction Management

3 chapters · 12 classes

65 marks

• 1 Foundations of Effective Client Communication — 4 classes

- › 1.1 Understanding the Client's Needs: Building Rapport
- › 1.2 Active Listening: Techniques for Effective Communication
- › 1.3 Managing Expectations: Setting Clear Boundaries
- › 1.4 Resolving Concerns: Strategies for Client Satisfaction

• 2 Personalizing Client Consultations and Services — 4 classes

- › 2.1 Understanding Client Needs through Effective Questioning
- › 2.2 Analyzing Client Preferences to Customize Services
- › 2.3 Crafting Tailored Beauty Rituals for Individual Clients
- › 2.4 Applying Feedback to Enhance Client Satisfaction

• 3 Managing Client Feedback and Conflict Resolution — 4 classes

- › 3.1 Understanding Client Feedback Dynamics
- › 3.2 Techniques for Effective Listening and Empathy
- › 3.3 Addressing Client Concerns: Strategies for Resolution
- › 3.4 Implementing Feedback: Building Client Relationships

4

Introduction to Beauty Rituals

3 chapters · 12 classes

90 marks

• 1 Understanding Fundamental Beauty Rituals — 4 classes

- › 1.1 Exploring the Historical Origins of Beauty Rituals
- › 1.2 Identifying Common Ingredients in Beauty Treatments
- › 1.3 Demonstrating Basic Skincare Techniques
- › 1.4 Evaluating Client Needs for Personalised Beauty Care

• 2 Key Techniques in Skincare and Cosmetics Application — 4 classes

- › 2.1 Understanding Skin Types and Conditions
- › 2.2 Mastering Basic Skincare Techniques
- › 2.3 Exploring Cosmetic Ingredients and Their Benefits
- › 2.4 Perfecting Cosmetics Application for Different Face Shapes

• 3 Creating Customised Beauty Rituals for Diverse Client Needs — 4 classes

- › 3.1 Understanding Client Skin Types and Concerns
- › 3.2 Identifying Key Ingredients for Tailored Beauty Solutions
- › 3.3 Designing Personalized Beauty Rituals to Meet Diverse Needs
- › 3.4 Demonstrating Effective Client Consultation Techniques

5

Practical Cosmetology Techniques

3 chapters · 12 classes

65 marks

• 1 Foundations of Practical Cosmetology Techniques — 4 classes

- › 1.1 Understanding Core Cosmetology Tools and Their Uses
- › 1.2 Mastering Basic Skin Care Techniques
- › 1.3 Practicing Essential Hair Styling Methods
- › 1.4 Applying Makeup Fundamentals for Different Skin Types

• 2 Enhanced Techniques for Skincare and Makeup Application — 4 classes

- › 2.1 Understanding Skin Types for Customized Care
- › 2.2 Mastering Advanced Skincare Application Techniques
- › 2.3 Exploring Makeup Products and Their Applications
- › 2.4 Harmonizing Skincare and Makeup for a Flawless Finish

• 3 Client Engagement and Professional Services Delivery — 4 classes

- › 3.1 Understanding Client Needs: Conducting Effective Consultations
- › 3.2 Building Rapport: Techniques for Creating Trust and Comfort
- › 3.3 Customizing Beauty Rituals: Tailoring Services to Client Preferences
- › 3.4 Ensuring Client Satisfaction: Delivering Exceptional Aftercare and Feedback

6

Professionalism in Beauty Therapy

3 chapters · 12 classes

90 marks

• 1 Understanding Professional Standards in Beauty Therapy — 4 classes

- › 1.1 Exploring Core Principles of Professionalism in Beauty Therapy
- › 1.2 Identifying and Maintaining Hygiene Standards in Beauty Services
- › 1.3 Implementing Effective Client Communication Strategies
- › 1.4 Applying Ethical Guidelines to Enhance Client Care

• 2 Effective Communication and Client Management — 4 classes

- › 2.1 Understanding Client Needs: Building Rapport and Trust
- › 2.2 Active Listening Techniques: Enhancing Client Interaction
- › 2.3 Empathy in Action: Responding to Client Feedback
- › 2.4 Managing Client Expectations: Setting Clear Communication Goals

• 3 Maintaining Personal and Salon Hygiene — 4 classes

- › 3.1 Understanding the Importance of Hygiene in Beauty Therapy
- › 3.2 Identifying Key Practices for Personal Hygiene
- › 3.3 Implementing Effective Salon Hygiene Protocols
- › 3.4 Evaluating Hygiene Standards for Client Safety

