

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

Certificate in Hairdressing & Salon Services

Foundation Level



LAPT — London Academy of Professional Training

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Reference BE-HST-F • Beauty Centres

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	BE-HST-F
AWARD	Certificate
ASSESSMENT	445 marks — 267 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1 Basic Cutting Techniques 4 chapters · 20 classes 90 marks	• 1 Understanding Hair Textures and Types — 5 classes › 1.1 Identifying Different Hair Types › 1.2 Exploring Hair Texture Characteristics › 1.3 Analyzing the Impact of Hair Type on Cutting Technique › 1.4 Understanding Products for Different Hair Textures › 1.5 Tailoring Cutting Techniques to Hair Textures • 2 Mastering Basic Cutting Tools and Techniques — 5 classes › 2.1 Understanding Basic Hair Cutting Tools and Their Uses › 2.2 Demonstrating Proper Tool Handling for Safety and Precision › 2.3 Practicing Straight Cuts: Techniques and Considerations › 2.4 Exploring Layering Techniques for Added Texture and Style › 2.5 Applying Basic Cutting Techniques to Create a Simple Style • 3 Techniques for Creating Shape and Movement — 5 classes › 3.1 Understanding Hair Texture and Its Impact on Movement › 3.2 Mastering Sectioning for Shape Creation › 3.3 Applying Fundamental Cutting Techniques for Layering › 3.4 Creating Volume and Flow with Graduated Cuts › 3.5 Refining and Personalizing Cuts to Enhance Shape • 4 Techniques for Hair Maintenance and Professional Finishing — 5 classes › 4.1 Understanding Hair Types for Effective Maintenance › 4.2 Mastering Trim Techniques for Hair Health › 4.3 Applying Layering Methods for Enhanced Styles › 4.4 Utilizing Texturizing Techniques for Trendy Finishes › 4.5 Perfecting Blow-Dry and Styling for a Professional Look
2 Client Communication 4 chapters · 20 classes 90 marks	• 1 Understanding Client Needs and Expectations — 5 classes › 1.1 Recognising Diverse Client Needs › 1.2 Building Effective Communication Skills › 1.3 Identifying Client Expectations › 1.4 Managing Challenging Clients › 1.5 Applying Communication Techniques in Practice • 2 Developing Effective Communication Skills — 5 classes › 2.1 Understanding Basic Communication Principles › 2.2 Recognizing Different Client Communication Styles › 2.3 Active Listening and Non-verbal Cues › 2.4 Building Rapport with Clients › 2.5 Applying Communication Skills in Salon Scenarios • 3 Managing Client Consultations and Feedback — 5 classes › 3.1 Understanding the Importance of Effective Client Consultations › 3.2 Developing Active Listening Skills in Client Interactions › 3.3 Mastering Questioning Techniques to Uncover Client Needs › 3.4 Practicing the Art of Client Empathy and Rapport Building › 3.5 Collecting and Responding to Client Feedback Effectively • 4 Resolving Client Complaints and Building Relationships — 5 classes › 4.1 Understanding Common Client Complaints › 4.2 Techniques for Active Listening and Empathy › 4.3 Strategies for Effective Problem Solving › 4.4 Communicating Solutions and Managing Expectations › 4.5 Long-Term Relationship Building with Clients

3

Introduction to Hair and Scalp Care

4 chapters · 20 classes

65 marks

• 1 Understanding Hair and Scalp Anatomy — 5 classes

- › 1.1 Exploring the Structure of Hair: Layers and Components
- › 1.2 Delving into Scalp Anatomy: Functions and Features
- › 1.3 Identifying Hair Types and Their Characteristics
- › 1.4 Examining Common Scalp Conditions and Their Causes
- › 1.5 Applying Knowledge: Selecting Products for Different Hair and Scalp Needs

• 2 Hair and Scalp Health Assessment — 5 classes

- › 2.1 Understanding Hair and Scalp Anatomy
- › 2.2 Identifying Common Scalp Conditions
- › 2.3 Recognizing Signs of Hair Damage
- › 2.4 Conducting a Thorough Scalp Analysis
- › 2.5 Developing Personalized Hair Care Plans

• 3 Essential Hair Care Products and Tools — 5 classes

- › 3.1 Identifying Essential Hair Care Products
- › 3.2 Understanding the Ingredients in Hair Products
- › 3.3 Choosing the Right Tools for Hair and Scalp Care
- › 3.4 Demonstrating Proper Use of Hair Care Tools
- › 3.5 Evaluating Product Effectiveness for Different Hair Types

• 4 Effective Scalp and Hair Treatments — 5 classes

- › 4.1 Understanding Scalp Health and Its Importance
- › 4.2 Identifying Common Scalp and Hair Conditions
- › 4.3 Selecting Appropriate Scalp Treatments
- › 4.4 Demonstrating Scalp Massage Techniques
- › 4.5 Evaluating Treatment Effects on Scalp and Hair

4

Salon Health and Safety

4 chapters · 20 classes

45 marks

• 1 Understanding Salon Health and Safety Regulations — 5 classes

- › 1.1 Exploring Key Health and Safety Regulations in Salons
- › 1.2 Identifying Common Salon Hazards and Risks
- › 1.3 Understanding the Role of Personal Protective Equipment (PPE)
- › 1.4 Implementing Effective Hygiene Practices in the Salon
- › 1.5 Applying Risk Assessment Techniques in Salon Environments

• 2 Risk Assessment and Management in Salon Environments — 5 classes

- › 2.1 Understanding Salon Hazards: Identifying Potential Risks
- › 2.2 Evaluating Risk Levels: Analyzing Impact and Likelihood
- › 2.3 Implementing Control Measures: Reducing and Managing Risks
- › 2.4 Documenting Risk Assessments: Creating and Updating Records
- › 2.5 Practicing Risk Management: Applying Strategies in Real Situations

• 3 Safe Use and Maintenance of Salon Equipment — 5 classes

- › 3.1 Understanding Salon Equipment Safety Regulations
- › 3.2 Identifying and Using Personal Protective Equipment (PPE)
- › 3.3 Inspecting and Testing Electrical Salon Tools Before Use
- › 3.4 Cleaning and Maintaining Salon Equipment
- › 3.5 Responding to Equipment Malfunctions Safely

• 4 Emergency Procedures and First Aid in Salons — 5 classes

- › 4.1 Understanding Salon Emergency Protocols
- › 4.2 Identifying Common Salon Hazards
- › 4.3 Administering Basic First Aid
- › 4.4 Responding to Specific Salon Emergencies
- › 4.5 Developing a Personal Response Plan

5

Salon Operations

4 chapters · 20 classes

90 marks

• 1 Understanding Salon Environments and Ergonomics — 5 classes

- › 1.1 Exploring the Salon Environment: Key Components and Layout
- › 1.2 Analysing Ergonomics: Importance for Health and Efficiency
- › 1.3 Identifying Potential Hazards: Safety in the Salon Space
- › 1.4 Assessing Ergonomic Tools: Selection and Benefits
- › 1.5 Implementing Ergonomic Practices: Enhancing Daily Operations

• 2 Client Reception and Service Excellence — 5 classes

- › 2.1 Understanding the Importance of First Impressions
- › 2.2 Greeting Clients with Confidence and Etiquette
- › 2.3 Managing Client Expectations and Inquiries
- › 2.4 Implementing Active Listening Techniques
- › 2.5 Delivering Consistent and Personalized Service

• 3 Inventory Management and Product Knowledge — 5 classes

- › 3.1 Understanding Inventory Basics
- › 3.2 Identifying Common Salon Products
- › 3.3 Implementing Effective Stock Control
- › 3.4 Managing Product Lifecycles
- › 3.5 Applying Inventory Strategies in Practice

• 4 Health, Safety, and Legal Compliance in Salons — 5 classes

- › 4.1 Understanding Salon Health and Safety Regulations
- › 4.2 Identifying Hazards and Risks in Salon Environments
- › 4.3 Implementing Effective Safety Practices and Protocols
- › 4.4 Ensuring Client Safety and Comfort
- › 4.5 Navigating Legal Compliance in Salon Operations

• 1 Understanding Hair Types and Textures — 5 classes

- › 1.1 Identifying Different Hair Types
- › 1.2 Exploring Hair Texture Characteristics
- › 1.3 Analyzing the Impact of Hair Porosity
- › 1.4 Selecting Products for Specific Hair Types
- › 1.5 Demonstrating Styling Techniques for Various Textures

• 2 Fundamentals of Blow-Drying Techniques — 5 classes

- › 2.1 Understanding the Basics of Blow-Drying
- › 2.2 Selecting and Using the Right Blow-Dryer Tools
- › 2.3 Mastering Blow-Drying Techniques for Different Hair Types
- › 2.4 Demonstrating Step-by-Step Blow-Dry Procedure
- › 2.5 Applying Finishing Touches for a Salon-Quality Blow-Dry

• 3 Advanced Styling with Thermal Tools — 5 classes

- › 3.1 Understanding Thermal Tools: Types and Uses
- › 3.2 Mastering Heat Settings for Hair Types
- › 3.3 Demonstrating Hair Protection Techniques
- › 3.4 Creating Contemporary Styles with Curling Irons
- › 3.5 Refining Finishing Techniques with Flat Irons

• 4 Techniques for Long-Lasting Styles — 5 classes

- › 4.1 Understanding Hair Types and Their Styling Needs
- › 4.2 Mastering the Art of Blow-Drying for Lasting Volume
- › 4.3 Exploring Techniques for Long-Lasting Updos
- › 4.4 Applying Anti-Frizz Solutions for Polished Styles
- › 4.5 Sealing the Style: Effective Use of Finishing Products