

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 31000 — Risk Management in Care

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference HL-CSR-31000 • ISO Health

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	HL-CSR-31000
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1	Compliance and Regulatory Requirements	0 chapters	65 marks
2	Crisis Management in Care	5 chapters · 30 classes	65 marks
1 Understanding the Foundations of Crisis Management in Care — 6 classes 1.1 Define Key Concepts in Crisis Management in Care 1.2 Identify Common Types of Crises in Care Settings 1.3 Analyze the Impact of Crises on Care Services 1.4 Explore Stakeholder Roles in Crisis Management 1.5 Develop a Simple Crisis Response Plan for Care Settings 1.6 Evaluate Case Studies of Successful Crisis Management in Care 2 Identifying and Assessing Risks in Care Settings — 6 classes 2.1 Recognize Common Risks in Care Settings 2.2 Analyze the Impact of Identified Risks 2.3 Evaluate Risk Sources and Triggers 2.4 Prioritize Risks Based on Severity and Likelihood 2.5 Develop Effective Risk Assessment Strategies 2.6 Implement Action Plans for Risk Mitigation 3 Developing Effective Crisis Response Plans — 6 classes 3.1 Identify Key Components of a Crisis Response Plan 3.2 Assess Organizational Risks and Vulnerabilities 3.3 Develop Crisis Communication Strategies 3.4 Establish Roles and Responsibilities for Crisis Management 3.5 Create and Implement Crisis Simulation Exercises 3.6 Evaluate and Update Crisis Response Plans Regularly		4 Implementing Communication Strategies During Crises — 6 classes 4.1 Assessing Communication Needs in Crisis Situations 4.2 Developing a Communication Plan for Crisis Management 4.3 Identifying Key Stakeholders and Their Roles 4.4 Implementing Effective Messaging Techniques 4.5 Utilizing Technology for Enhanced Crisis Communication 4.6 Evaluating and Adjusting Communication Strategies Post-Crisis 5 Evaluating and Improving Crisis Management Practices — 6 classes 5.1 Assess Current Crisis Management Practices in Care 5.2 Identify Key Performance Indicators for Crisis Management 5.3 Analyze Case Studies of Crisis Management Failures 5.4 Develop Strategies for Enhancing Crisis Response 5.5 Create a Crisis Management Improvement Plan 5.6 Establish a Feedback Loop for Continuous Improvement	
3	Evaluation and Continuous Improvement	0 chapters	105 marks
4	Leadership and Risk Culture	0 chapters	45 marks

• 1 Fundamentals of Risk Assessment in Care Services — 6 classes

- › 1.1 Define Key Concepts in Risk Assessment
- › 1.2 Identify Common Risk Factors in Care Services
- › 1.3 Explore Qualitative and Quantitative Risk Assessment Techniques
- › 1.4 Apply Risk Assessment Tools to Real-World Scenarios
- › 1.5 Analyze Case Studies of Risk Management Failures
- › 1.6 Develop a Personal Action Plan for Risk Mitigation

• 2 Identifying Risks in Care Environments — 6 classes

- › 2.1 Define Key Concepts in Risk Assessment for Care Environments
- › 2.2 Identify Common Risks Associated with Care Settings
- › 2.3 Analyze Risk Factors in Different Care Scenarios
- › 2.4 Assess the Impact of Identified Risks on Care Quality
- › 2.5 Develop Strategies for Mitigating Risks in Care Environments
- › 2.6 Create an Action Plan for Ongoing Risk Monitoring in Care

• 3 Analyzing and Evaluating Risks — 6 classes

- › 3.1 Identify Key Risk Factors in Care Environments
- › 3.2 Categorize Risks: Understanding Severity and Likelihood
- › 3.3 Apply Qualitative Methods for Risk Evaluation
- › 3.4 Implement Quantitative Approaches to Risk Analysis
- › 3.5 Develop Risk Profiles for Different Care Scenarios
- › 3.6 Create Action Plans Based on Risk Evaluation Findings

• 4 Developing Risk Mitigation Strategies — 6 classes

- › 4.1 Identify Key Risks in Care Settings
- › 4.2 Analyze Risk Impact and Likelihood
- › 4.3 Develop Proactive Risk Mitigation Measures
- › 4.4 Prioritize Mitigation Strategies for Implementation
- › 4.5 Create an Action Plan for Risk Management
- › 4.6 Evaluate the Effectiveness of Risk Mitigation Strategies

• 5 Monitoring and Reviewing Risk Management Practices — 6 classes

- › 5.1 Identify Key Performance Indicators for Risk Management
- › 5.2 Analyze Data Trends in Risk Assessment Outcomes
- › 5.3 Conduct Regular Reviews of Risk Management Policies
- › 5.4 Engage Stakeholders in the Risk Monitoring Process
- › 5.5 Implement Continuous Improvement Strategies for Risk Management
- › 5.6 Evaluate the Effectiveness of Risk Management Practices

• 1 Foundations of Risk Management in Care Services — 6 classes

- › 1.1 Define Key Concepts of Risk Management in Care Services
- › 1.2 Identify the Importance of a Risk Management Framework
- › 1.3 Explore the Principles of ISO 31000 in Care Settings
- › 1.4 Analyze Common Risks in Care Services Environments
- › 1.5 Develop Strategies for Effective Risk Mitigation
- › 1.6 Implement a Risk Management Action Plan in Care Settings

• 2 Understanding ISO 31000 Standards for Risk Management — 6 classes

- › 2.1 Define ISO 31000 and Its Purpose in Risk Management
- › 2.2 Explore the Key Principles of ISO 31000 Standards
- › 2.3 Examine the Risk Management Process within ISO 31000
- › 2.4 Identify Roles and Responsibilities in Implementing ISO 31000
- › 2.5 Analyze Case Studies of ISO 31000 Implementation in Care
- › 2.6 Develop a Risk Management Plan Based on ISO 31000 Standards

• 3 Risk Assessment Processes in Healthcare Settings — 6 classes

- › 3.1 Identify Risk Factors in Healthcare Settings
- › 3.2 Evaluate the Impact of Risks on Patient Care
- › 3.3 Analyze Risk Assessment Methodologies Used in Healthcare
- › 3.4 Conduct a Basic Risk Assessment Case Study
- › 3.5 Develop Action Plans for Mitigating Identified Risks
- › 3.6 Monitor and Review Risk Management Strategies in Practice

• 4 Implementing Risk Management Strategies in Care Services — 6 classes

- › 4.1 Identify Key Components of Risk Management Strategies in Care Services
- › 4.2 Assess Current Risk Management Practices in Your Care Setting
- › 4.3 Develop a Risk Assessment Plan Tailored to Care Services
- › 4.4 Implement Risk Mitigation Measures Effectively in Care Operations
- › 4.5 Monitor and Review Risk Management Strategies for Continuous Improvement
- › 4.6 Communicate Risk Management Policies to Care Staff and Stakeholders

• 5 Monitoring and Reviewing Risk Management Frameworks — 6 classes

- › 5.1 Define Key Components of Risk Management Frameworks
- › 5.2 Identify Common Monitoring Techniques for Risk Management
- › 5.3 Evaluate Effectiveness of Current Risk Management Practices
- › 5.4 Develop Criteria for Reviewing Risk Management Frameworks
- › 5.5 Analyze Case Studies on Risk Management Monitoring
- › 5.6 Create an Action Plan for Implementing Review Findings