

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 31000 — Risk Management in Care

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference HL-CSR-31000 • ISO Health

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	HL-CSR-31000
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1 Compliance and Regulatory Requirements 0 chapters65 marks	
2 Crisis Management in Care 5 chapters · 30 classes65 marks	• 1 Understanding the Foundations of Crisis Management in Care — 6 classes › 1.1 Define Key Concepts in Crisis Management in Care › 1.2 Identify Common Types of Crises in Care Settings › 1.3 Analyze the Impact of Crises on Care Services › 1.4 Explore Stakeholder Roles in Crisis Management › 1.5 Develop a Simple Crisis Response Plan for Care Settings › 1.6 Evaluate Case Studies of Successful Crisis Management in Care • 2 Identifying and Assessing Risks in Care Settings — 6 classes › 2.1 Recognize Common Risks in Care Settings › 2.2 Analyze the Impact of Identified Risks › 2.3 Evaluate Risk Sources and Triggers › 2.4 Prioritize Risks Based on Severity and Likelihood › 2.5 Develop Effective Risk Assessment Strategies › 2.6 Implement Action Plans for Risk Mitigation • 3 Developing Effective Crisis Response Plans — 6 classes › 3.1 Identify Key Components of a Crisis Response Plan › 3.2 Assess Organizational Risks and Vulnerabilities › 3.3 Develop Crisis Communication Strategies › 3.4 Establish Roles and Responsibilities for Crisis Management › 3.5 Create and Implement Crisis Simulation Exercises › 3.6 Evaluate and Update Crisis Response Plans Regularly • 4 Implementing Communication Strategies During Crises — 6 classes › 4.1 Assessing Communication Needs in Crisis Situations › 4.2 Developing a Communication Plan for Crisis Management › 4.3 Identifying Key Stakeholders and Their Roles › 4.4 Implementing Effective Messaging Techniques › 4.5 Utilizing Technology for Enhanced Crisis Communication › 4.6 Evaluating and Adjusting Communication Strategies Post-Crisis • 5 Evaluating and Improving Crisis Management Practices — 6 classes › 5.1 Assess Current Crisis Management Practices in Care › 5.2 Identify Key Performance Indicators for Crisis Management › 5.3 Analyze Case Studies of Crisis Management Failures › 5.4 Develop Strategies for Enhancing Crisis Response › 5.5 Create a Crisis Management Improvement Plan › 5.6 Establish a Feedback Loop for Continuous Improvement
3 Evaluation and Continuous Improvement 0 chapters105 marks	
4 Leadership and Risk Culture 0 chapters45 marks	

• 1 Fundamentals of Risk Assessment in Care Services — 6 classes

- › 1.1 Define Key Concepts in Risk Assessment
- › 1.2 Identify Common Risk Factors in Care Services
- › 1.3 Explore Qualitative and Quantitative Risk Assessment Techniques
- › 1.4 Apply Risk Assessment Tools to Real-World Scenarios
- › 1.5 Analyze Case Studies of Risk Management Failures
- › 1.6 Develop a Personal Action Plan for Risk Mitigation

• 2 Identifying Risks in Care Environments — 6 classes

- › 2.1 Define Key Concepts in Risk Assessment for Care Environments
- › 2.2 Identify Common Risks Associated with Care Settings
- › 2.3 Analyze Risk Factors in Different Care Scenarios
- › 2.4 Assess the Impact of Identified Risks on Care Quality
- › 2.5 Develop Strategies for Mitigating Risks in Care Environments
- › 2.6 Create an Action Plan for Ongoing Risk Monitoring in Care

• 3 Analyzing and Evaluating Risks — 6 classes

- › 3.1 Identify Key Risk Factors in Care Environments
- › 3.2 Categorize Risks: Understanding Severity and Likelihood
- › 3.3 Apply Qualitative Methods for Risk Evaluation
- › 3.4 Implement Quantitative Approaches to Risk Analysis
- › 3.5 Develop Risk Profiles for Different Care Scenarios
- › 3.6 Create Action Plans Based on Risk Evaluation Findings

• 4 Developing Risk Mitigation Strategies — 6 classes

- › 4.1 Identify Key Risks in Care Settings
- › 4.2 Analyze Risk Impact and Likelihood
- › 4.3 Develop Proactive Risk Mitigation Measures
- › 4.4 Prioritize Mitigation Strategies for Implementation
- › 4.5 Create an Action Plan for Risk Management
- › 4.6 Evaluate the Effectiveness of Risk Mitigation Strategies

• 5 Monitoring and Reviewing Risk Management Practices — 6 classes

- › 5.1 Identify Key Performance Indicators for Risk Management
- › 5.2 Analyze Data Trends in Risk Assessment Outcomes
- › 5.3 Conduct Regular Reviews of Risk Management Policies
- › 5.4 Engage Stakeholders in the Risk Monitoring Process
- › 5.5 Implement Continuous Improvement Strategies for Risk Management
- › 5.6 Evaluate the Effectiveness of Risk Management Practices

• 1 Foundations of Risk Management in Care Services — 6 classes

- › 1.1 Define Key Concepts of Risk Management in Care Services
- › 1.2 Identify the Importance of a Risk Management Framework
- › 1.3 Explore the Principles of ISO 31000 in Care Settings
- › 1.4 Analyze Common Risks in Care Services Environments
- › 1.5 Develop Strategies for Effective Risk Mitigation
- › 1.6 Implement a Risk Management Action Plan in Care Settings

• 2 Understanding ISO 31000 Standards for Risk Management — 6 classes

- › 2.1 Define ISO 31000 and Its Purpose in Risk Management
- › 2.2 Explore the Key Principles of ISO 31000 Standards
- › 2.3 Examine the Risk Management Process within ISO 31000
- › 2.4 Identify Roles and Responsibilities in Implementing ISO 31000
- › 2.5 Analyze Case Studies of ISO 31000 Implementation in Care
- › 2.6 Develop a Risk Management Plan Based on ISO 31000 Standards

• 3 Risk Assessment Processes in Healthcare Settings — 6 classes

- › 3.1 Identify Risk Factors in Healthcare Settings
- › 3.2 Evaluate the Impact of Risks on Patient Care
- › 3.3 Analyze Risk Assessment Methodologies Used in Healthcare
- › 3.4 Conduct a Basic Risk Assessment Case Study
- › 3.5 Develop Action Plans for Mitigating Identified Risks
- › 3.6 Monitor and Review Risk Management Strategies in Practice

• 4 Implementing Risk Management Strategies in Care Services — 6 classes

- › 4.1 Identify Key Components of Risk Management Strategies in Care Services
- › 4.2 Assess Current Risk Management Practices in Your Care Setting
- › 4.3 Develop a Risk Assessment Plan Tailored to Care Services
- › 4.4 Implement Risk Mitigation Measures Effectively in Care Operations
- › 4.5 Monitor and Review Risk Management Strategies for Continuous Improvement
- › 4.6 Communicate Risk Management Policies to Care Staff and Stakeholders

• 5 Monitoring and Reviewing Risk Management Frameworks — 6 classes

- › 5.1 Define Key Components of Risk Management Frameworks
- › 5.2 Identify Common Monitoring Techniques for Risk Management
- › 5.3 Evaluate Effectiveness of Current Risk Management Practices
- › 5.4 Develop Criteria for Reviewing Risk Management Frameworks
- › 5.5 Analyze Case Studies on Risk Management Monitoring
- › 5.6 Create an Action Plan for Implementing Review Findings