

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 9001WAT — Quality Management in Maritime Operations

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference TR-WAT-9001WAT • ISO Transport

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	TR-WAT-9001WAT
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1 Data Analysis Techniques 0 chapters85 marks	
2 ISO 9001 Implementation 5 chapters · 24 classes85 marks	• 1 Understanding ISO 9001: Principles and Guidelines — 6 classes › 1.1 Define ISO 9001: Understand Key Concepts and Definitions › 1.2 Identify the Principles of Quality Management in ISO 9001 › 1.3 Explore the Benefits of Implementing ISO 9001 in Maritime Operations › 1.4 Examine the Structure and Requirements of ISO 9001 Standards › 1.5 Assess the Role of Leadership in ISO 9001 Implementation › 1.6 Develop an Action Plan for Applying ISO 9001 in Your Maritime Operations • 2 Quality Management System Requirements for Water Transport — 6 classes › 2.1 Identify Key Components of Quality Management Systems in Water Transport › 2.2 Analyze ISO 9001 Standards and Their Applicability to Maritime Operations › 2.3 Assess Stakeholder Roles in Implementing a Quality Management System › 2.4 Develop Quality Objectives and Performance Indicators for Water Transport › 2.5 Implement Document Control Processes in Maritime Quality Management › 2.6 Evaluate Continuous Improvement Strategies in Water Transport Operations • 3 Developing Effective Documentation for ISO 9001 Compliance — 6 classes › 3.1 Understand ISO 9001 Documentation Requirements › 3.2 Identify Key Documents for Quality Management Systems › 3.3 Develop Standard Operating Procedures for Compliance › 3.4 Design Document Control Processes for ISO 9001 › 3.5 Implement Effective Record-Keeping Practices › 3.6 Evaluate and Improve Documentation for Continuous Compliance • 4 Implementing Continuous Improvement Strategies in Maritime Operations — 6 classes › 4.1 Identify Key Areas for Continuous Improvement in Maritime Operations › 4.2 Analyze Current Performance Metrics for Quality Enhancement › 4.3 Develop a Framework for Implementing Continuous Improvement › 4.4 Engage Stakeholders in the Continuous Improvement Process › 4.5 Monitor and Evaluate the Impact of Improvement Strategies › 4.6 Document and Communicate Continuous Improvement Outcomes • 5 Auditing and Reviewing ISO 9001 Practices in Water Transport
3 Leadership and Team Dynamics 0 chapters45 marks	

• 1 Understanding Quality Management Principles in Maritime Operations — 6 classes

- › 1.1 Define Key Quality Management Principles in Maritime Operations
- › 1.2 Explore the Importance of Customer Focus in Quality Management
- › 1.3 Analyze the Role of Leadership in Quality Assurance
- › 1.4 Identify Process-Based Approaches to Quality Management
- › 1.5 Discuss Continuous Improvement Techniques in Maritime Quality
- › 1.6 Implement Quality Management Principles in Real-World Maritime Scenarios

• 2 ISO 9001WAT Standards and Compliance in Water Transport — 6 classes

- › 2.1 Understand ISO 9001WAT Standards and Their Importance in Maritime Operations
- › 2.2 Identify Key Principles of Quality Management in Water Transport
- › 2.3 Explore Compliance Requirements for ISO 9001WAT in Maritime Environments
- › 2.4 Assess Impacts of Quality Management on Operational Efficiency in Water Transport
- › 2.5 Develop Strategies for Implementing ISO 9001WAT Standards in Maritime Operations
- › 2.6 Evaluate Continuous Improvement Processes Within ISO 9001WAT Framework

• 3 Leadership's Role in Quality Management — 6 classes

- › 3.1 Define Quality Management and its Importance in Maritime Leadership
- › 3.2 Explore Leadership Styles that Enhance Quality Management
- › 3.3 Assess the Impact of Leadership on Team Engagement in Quality Practices
- › 3.4 Identify Key Roles of Leaders in Implementing ISO 9001 Standards
- › 3.5 Develop Strategies for Leaders to Foster a Quality Culture
- › 3.6 Evaluate Leadership Effectiveness in Driving Continuous Improvement Initiatives

• 4 Continuous Improvement and Customer Satisfaction in Maritime Services — 6 classes

- › 4.1 Identify Continuous Improvement Strategies in Maritime Services
- › 4.2 Analyze Customer Feedback Mechanisms in Maritime Operations
- › 4.3 Implement Key Performance Indicators for Service Quality
- › 4.4 Evaluate the Role of Leadership in Fostering Improvement
- › 4.5 Develop Action Plans for Enhancing Customer Satisfaction
- › 4.6 Measure and Report on Continuous Improvement Outcomes

• 5 Implementing Quality Management Systems in Maritime Operations — 6 classes

- › 5.1 Identify Key Principles of Quality Management in Maritime Operations
- › 5.2 Analyze the Regulatory Framework Affecting Quality Management Systems
- › 5.3 Develop a Quality Management Plan Tailored for Maritime Activities
- › 5.4 Implement Quality Control Processes in Maritime Operations
- › 5.5 Monitor and Evaluate the Effectiveness of Quality Management Systems
- › 5.6 Foster a Culture of Continuous Improvement in Maritime Quality Management