

# LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

## ISO 37000 — Governance of Organisations

*ISO Certification Programme*



---

### LAPT — London Academy of Professional Training

**Address** 85 Great Portland Street, W1W 7LT, London, United Kingdom

**Email** [info@lapt.org](mailto:info@lapt.org)

**Telephone** +44 7513 283044

**Web** [lapt.org](http://lapt.org)

**Reference** MGT-GOV-37000 • ISO Management & Services

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

|               |                                                |
|---------------|------------------------------------------------|
| REFERENCE     | MGT-GOV-37000                                  |
| AWARD         | Certificate                                    |
| ASSESSMENT    | 430 marks — 258 to pass (60%)                  |
| PREREQUISITES | None                                           |
| VALIDITY      | Lifetime                                       |
| AWARDING BODY | LAPT — London Academy of Professional Training |

CURRICULUM

1

Ethical Leadership

5 chapters · 30 classes85 marks

• 1 Fundamentals of Ethical Leadership in Governance — 6 classes

› 1.1 Define Ethical Leadership in Governance Context

› 1.2 Identify Key Principles of Ethical Decision-Making

› 1.3 Explore the Role of Transparency in Ethical Leadership

› 1.4 Analyze Case Studies of Ethical Leadership Failures

› 1.5 Develop Tools for Ethical Leadership Assessment

› 1.6 Create an Ethical Leadership Action Plan

• 2 Ethical Decision-Making Models for Leaders — 6 classes

› 2.1 Explore the Foundations of Ethical Decision-Making Models

› 2.2 Identify Key Components of Ethical Leadership

› 2.3 Analyze Case Studies in Ethical Decision-Making

› 2.4 Evaluate Various Ethical Decision-Making Models

› 2.5 Apply Ethical Decision-Making Models to Real-World Scenarios

› 2.6 Develop a Personal Action Plan for Ethical Leadership

• 3 Promoting Ethical Culture in Organisations — 6 classes

› 3.1 Define Ethical Culture and Its Importance in Leadership

› 3.2 Identify Key Attributes of Ethical Leaders

› 3.3 Assess Current Ethical Practices in Your Organisation

› 3.4 Develop Strategies to Promote Ethical Behaviour Among Employees

› 3.5 Implement Training Programs for Ethical Decision-Making

› 3.6 Evaluate the Impact of Ethical Culture on Organisational Performance

• 4 Navigating Ethical Challenges and Dilemmas — 6 classes

› 4.1 Identify Ethical Challenges in Leadership Scenarios

› 4.2 Analyze Ethical Dilemmas Using Case Studies

› 4.3 Evaluate Different Ethical Frameworks for Decision-Making

› 4.4 Apply Ethical Principles to Real-World Leadership Situations

› 4.5 Develop Strategies for Overcoming Ethical Challenges

› 4.6 Reflect on Personal Leadership Values and Ethical Choices

• 5 Measuring and Sustaining Ethical Leadership Impact — 6 classes

› 5.1 Define Ethical Leadership and Its Key Components

› 5.2 Identify Metrics for Assessing Ethical Leadership Impact

› 5.3 Analyze Case Studies of Effective Ethical Leadership

› 5.4 Develop Tools for Measuring Ethical Leadership in Your Organisation

› 5.5 Create a Framework for Sustaining Ethical Leadership Practices

› 5.6 Implement Strategies for Continuous Improvement in Ethical Leadership

### • 1 Understanding Governance Frameworks in ISO 37000 — 6 classes

- › 1.1 Define Governance and Its Importance in ISO 37000
- › 1.2 Explore Key Components of Governance Frameworks
- › 1.3 Analyze the Role of Leadership in Governance Structures
- › 1.4 Identify Stakeholders and Their Responsibilities
- › 1.5 Evaluate Governance Practices Through ISO 37000 Case Studies
- › 1.6 Implement Effective Governance Strategies in Your Organization

### • 2 Key Components of a Governance Framework — 6 classes

- › 2.1 Identify Core Principles of Governance Frameworks
- › 2.2 Analyze Roles and Responsibilities in Governance
- › 2.3 Explore Structures of Effective Governance Frameworks
- › 2.4 Evaluate Stakeholder Engagement Strategies
- › 2.5 Assess Risk Management Practices in Governance
- › 2.6 Implement Best Practices for Governance Frameworks

### • 3 Risk Management in Governance Frameworks — 6 classes

- › 3.1 Define Key Concepts in Risk Management
- › 3.2 Identify Types of Risks in Governance Frameworks
- › 3.3 Analyze the Impact of Risks on Organizational Governance
- › 3.4 Explore Best Practices for Risk Assessment
- › 3.5 Develop a Risk Management Strategy for Your Organization
- › 3.6 Evaluate the Effectiveness of Risk Management Practices

### • 4 Stakeholder Engagement and Communication Strategies — 6 classes

- › 4.1 Identify Stakeholders and Their Interests
- › 4.2 Assess Stakeholder Influence and Impact
- › 4.3 Develop Effective Communication Plans
- › 4.4 Implement Engagement Strategies for Diverse Stakeholders
- › 4.5 Evaluate the Effectiveness of Communication Efforts
- › 4.6 Cultivate Long-term Relationships Through Feedback Loops

### • 5 Evaluating and Improving Governance Frameworks — 6 classes

- › 5.1 Identify Key Components of Governance Frameworks
- › 5.2 Assess Current Governance Practices
- › 5.3 Analyze Stakeholder Feedback for Improvement
- › 5.4 Develop Metrics for Governance Evaluation
- › 5.5 Create an Action Plan for Governance Enhancements
- › 5.6 Implement Changes and Monitor Outcomes

### • 1 Foundations of Leadership in Governance — 6 classes

- › 1.1 Define Leadership Principles in Governance
- › 1.2 Analyze the Role of Ethical Leadership
- › 1.3 Explore Leadership Styles in Organizational Contexts
- › 1.4 Identify Key Governance Frameworks and Their Impact
- › 1.5 Evaluate Decision-Making Processes in Leadership
- › 1.6 Implement Effective Leadership Strategies for Governance

### • 2 Understanding ISO 37000: Governance Essentials — 6 classes

- › 2.1 Define Governance: Key Principles and Concepts
- › 2.2 Explore the Importance of ISO 37000 in Governance
- › 2.3 Identify Core Tenets of Effective Leadership in Governance
- › 2.4 Analyze Governance Structures and Their Roles
- › 2.5 Examine Case Studies: Practical Applications of ISO 37000
- › 2.6 Develop a Personal Action Plan for Implementing Governance Principles

### • 3 Role of Ethical Leadership in Organizational Governance — 6 classes

- › 3.1 Define Ethical Leadership and Its Importance in Governance
- › 3.2 Explore Key Characteristics of Ethical Leaders
- › 3.3 Analyze Case Studies of Ethical Leadership in Organizations
- › 3.4 Identify Challenges to Ethical Leadership in Governance
- › 3.5 Develop Strategies for Promoting Ethical Leadership in Teams
- › 3.6 Create an Action Plan for Implementing Ethical Leadership Practices

### • 4 Strategic Leadership and Stakeholder Engagement — 6 classes

- › 4.1 Define Strategic Leadership: Key Concepts and Importance
- › 4.2 Identify Stakeholder Groups: Mapping and Analysis Techniques
- › 4.3 Develop Effective Communication Strategies for Stakeholder Engagement
- › 4.4 Analyze Case Studies: Successful Strategic Leadership in Action
- › 4.5 Create a Stakeholder Engagement Plan: Tools and Frameworks
- › 4.6 Evaluate the Impact of Leadership Decisions on Stakeholder Relationships

### • 5 Assessing and Improving Leadership Impact on Governance — 6 classes

- › 5.1 Evaluate Leadership Styles and Their Governance Impacts
- › 5.2 Identify Key Governance Metrics for Leadership Assessment
- › 5.3 Analyze Case Studies of Leadership Influence on Governance
- › 5.4 Develop Action Plans for Leadership Improvement in Governance
- › 5.5 Implement Feedback Mechanisms for Continuous Governance Assessment
- › 5.6 Measure and Report on Leadership Impact with Governance Metrics

### • 1 Understanding Governance Frameworks in Policy Development

— 6 classes

- › 1.1 Define Governance Frameworks in Policy Development
- › 1.2 Identify Key Components of Effective Governance Frameworks
- › 1.3 Analyze the Role of Leadership in Governance Frameworks
- › 1.4 Evaluate Different Governance Models in Practice
- › 1.5 Develop a Governance Framework for a Hypothetical Policy
- › 1.6 Present and Critique Governance Frameworks in Class

### • 2 Identifying Stakeholders and Their Roles in Policy Formation

— 6 classes

- › 2.1 Define Stakeholder Categories for Policy Development
- › 2.2 Analyze the Influence of Each Stakeholder Group
- › 2.3 Map Stakeholders' Interests and Concerns
- › 2.4 Identify Key Decision Makers in Policy Formation
- › 2.5 Develop Strategies for Stakeholder Engagement
- › 2.6 Evaluate the Impact of Stakeholder Input on Policy Outcomes

### • 3 Data Collection and Analysis for Effective Policy Decisions

— 6 classes

- › 3.1 Identify Key Data Sources for Policy Development
- › 3.2 Design Effective Data Collection Methods
- › 3.3 Apply Quantitative and Qualitative Analysis Techniques
- › 3.4 Interpret Data Trends to Inform Policy Decisions
- › 3.5 Evaluate the Impact of Data on Policy Outcomes
- › 3.6 Develop a Data-Driven Policy Recommendation

### • 4 Drafting, Reviewing, and Revising Policies

— 6 classes

- › 4.1 Understand the Purpose and Importance of Policy Drafting
- › 4.2 Identify Key Components of Effective Policies
- › 4.3 Develop a Step-by-Step Framework for Policy Drafting
- › 4.4 Review Existing Policies for Compliance and Effectiveness
- › 4.5 Revise Policies Based on Stakeholder Feedback and Best Practices
- › 4.6 Implement and Communicate Revised Policies within the Organisation

### • 5 Monitoring, Evaluating, and Sustaining Policy Impact

— 6 classes

- › 5.1 Identify Key Indicators for Policy Success
- › 5.2 Develop a Framework for Monitoring Policy Implementation
- › 5.3 Evaluate Data Collection Methods for Policy Assessment
- › 5.4 Analyze Stakeholder Feedback on Policy Effectiveness
- › 5.5 Formulate Strategies for Sustaining Policy Impact
- › 5.6 Create an Action Plan for Continuous Policy Improvement

### • 1 Fundamentals of Risk Management in Governance

— 6 classes

- › 1.1 Define Key Concepts of Risk Management in Governance
- › 1.2 Identify Common Types of Risks in Organisational Governance
- › 1.3 Explore the Role of Governance in Risk Assessment
- › 1.4 Analyze Risk Management Frameworks in Governance
- › 1.5 Develop Strategies for Effective Risk Mitigation
- › 1.6 Implement a Risk Management Plan within Governance Structures

### • 2 Identifying Risks in Organisational Contexts

— 6 classes

- › 2.1 Define Key Concepts in Risk Management for Governance
- › 2.2 Identify Common Types of Risks in Organisational Contexts
- › 2.3 Analyse Internal Risk Factors Affecting Governance
- › 2.4 Examine External Risks Influencing Organisational Strategies
- › 2.5 Evaluate the Impact of Identified Risks on Governance Structures
- › 2.6 Develop Strategies to Mitigate Identified Risks in Governance

### • 3 Risk Assessment and Analysis Techniques

— 6 classes

- › 3.1 Identify Key Risks in Governance Structures
- › 3.2 Evaluate Risk Factors Affecting Organisations
- › 3.3 Apply Qualitative Analysis Techniques to Risk Assessment
- › 3.4 Implement Quantitative Analysis Methods for Risk Evaluation
- › 3.5 Develop a Comprehensive Risk Mitigation Strategy
- › 3.6 Review and Update Risk Assessment Processes Regularly

### • 4 Integrating Risk Management into Governance Structures

— 6 classes

- › 4.1 Define Risk Management and Its Role in Governance
- › 4.2 Identify Key Components of Effective Governance Structures
- › 4.3 Analyze Risk Assessment Techniques for Governance Frameworks
- › 4.4 Assess the Integration of Risk Management into Governance Practices
- › 4.5 Develop Strategies for Enhancing Governance through Risk Management
- › 4.6 Implement a Risk Management Plan Within Governance Structures

### • 5 Monitoring, Reporting, and Continuous Improvement in Risk Governance

— 6 classes

- › 5.1 Identify Key Metrics for Risk Monitoring
- › 5.2 Analyze Risk Reporting Techniques and Tools
- › 5.3 Develop a Risk Communication Plan for Stakeholders
- › 5.4 Implement Feedback Mechanisms in Risk Governance
- › 5.5 Conduct a Continuous Improvement Review for Risk Processes
- › 5.6 Create an Action Plan for Enhancing Risk Governance Practices

**• 1 Understanding Stakeholder Identification and Mapping** — 6 classes

- › 1.1 Define Stakeholders and Their Importance in Governance
- › 1.2 Identify Key Stakeholder Groups in Your Organisation
- › 1.3 Analyse Stakeholder Interests and Influence
- › 1.4 Create a Stakeholder Map for Effective Engagement
- › 1.5 Develop Strategies for Engaging Different Stakeholder Groups
- › 1.6 Review and Adjust Stakeholder Engagement Plans Based on Feedback

**• 2 Effective Communication Strategies for Stakeholder Engagement**

— 6 classes

- › 2.1 Define Key Stakeholders and Their Interests
- › 2.2 Assess Stakeholder Communication Preferences
- › 2.3 Develop Tailored Messaging for Stakeholder Engagement
- › 2.4 Utilize Digital Tools for Effective Stakeholder Communication
- › 2.5 Implement Feedback Mechanisms for Stakeholder Interaction
- › 2.6 Evaluate the Impact of Communication Strategies on Stakeholder Relations

**• 3 Conflict Resolution and Negotiation Techniques** — 6 classes

- › 3.1 Identify Key Stakeholders in Conflict Situations
- › 3.2 Analyze Conflict Scenarios and Stakeholder Perspectives
- › 3.3 Explore Effective Communication Strategies for Negotiation
- › 3.4 Apply Conflict Resolution Models to Real-World Situations
- › 3.5 Develop Negotiation Skills Through Role-Playing Exercises
- › 3.6 Evaluate Outcomes of Conflict Resolutions and Negotiations

**• 4 Monitoring and Evaluating Stakeholder Engagement** — 6 classes

- › 4.1 Identify Key Indicators for Stakeholder Engagement Success
- › 4.2 Develop Tools for Monitoring Stakeholder Feedback
- › 4.3 Analyze Stakeholder Feedback Data Effectively
- › 4.4 Evaluate the Impact of Stakeholder Engagement Strategies
- › 4.5 Adjust Engagement Approaches Based on Evaluation Findings
- › 4.6 Create a Continuous Improvement Plan for Stakeholder Engagement

**• 5 Integrating Stakeholder Feedback into Governance Practices** — 6

classes

- › 5.1 Identify Key Stakeholders in Governance Processes
- › 5.2 Analyze Stakeholder Feedback Mechanisms
- › 5.3 Evaluate the Impact of Feedback on Governance Decisions
- › 5.4 Develop Strategies for Integrating Feedback into Policies
- › 5.5 Create a Stakeholder Engagement Plan for Governance
- › 5.6 Assess the Effectiveness of Integrated Feedback Practices