

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 37101 — Sustainable Development in Communities

ISO Certification Programme



LAPT — London Academy of Professional Training

Address 85 Great Portland Street, W1W 7LT, London, United Kingdom

Email info@lapt.org

Telephone +44 7513 283044

Web lapt.org

Reference MGT-GOV-37101 • ISO Management & Services

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	MGT-GOV-37101
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Evaluation and Impact Analysis

5 chapters · 30 classes 65 marks

• 1 Understanding Evaluation Frameworks in Sustainable Development — 6 classes

› 1.1 Define Key Concepts in Evaluation Frameworks

› 1.2 Analyze the Importance of Evaluation in Sustainable Development

› 1.3 Identify Different Types of Evaluation Frameworks

› 1.4 Explore Metrics and Indicators for Evaluating Impact

› 1.5 Apply Evaluation Frameworks to Real-World Scenarios

› 1.6 Evaluate Case Studies to Measure Effectiveness in Communities

• 2 Identifying Key Performance Indicators for Community Impact — 6 classes

› 2.1 Define Key Performance Indicators for Community Impact

› 2.2 Analyze the Importance of KPIs in Sustainable Development

› 2.3 Identify Stakeholders for Effective KPI Development

› 2.4 Develop SMART Criteria for Community Impact KPIs

› 2.5 Create a KPI Framework for Monitoring Community Projects

› 2.6 Evaluate the Impact of KPIs on Community Development Outcomes

• 3 Methods for Data Collection and Analysis in Evaluation — 6 classes

› 3.1 Identify Key Data Collection Methods for Evaluation

› 3.2 Analyze Qualitative vs. Quantitative Data in Evaluation

› 3.3 Develop Surveys and Questionnaires for Data Gathering

› 3.4 Implement Focus Groups and Interviews for In-Depth Insights

› 3.5 Utilize Statistical Tools for Data Analysis and Interpretation

› 3.6 Apply Findings to Create a Comprehensive Evaluation Report

• 4 Interpreting Evaluation Results and Their Implications — 6 classes

› 4.1 Analyze Evaluation Results for Community Outcomes

› 4.2 Identify Key Indicators of Sustainable Development

› 4.3 Interpret Trends and Patterns in Evaluation Data

› 4.4 Assess Stakeholder Feedback in Evaluation Processes

› 4.5 Formulate Recommendations Based on Evaluation Insights

› 4.6 Develop Action Plans for Implementing Evaluation Findings

• 5 Developing Action Plans Based on Evaluation Insights — 6 classes

› 5.1 Analyze Evaluation Insights for Community Needs

› 5.2 Identify Key Stakeholders for Action Plan Development

› 5.3 Set SMART Objectives for Sustainable Actions

› 5.4 Develop Action Strategies Based on Evaluation Findings

› 5.5 Allocate Resources and Responsibilities for Implementation

› 5.6 Monitor Progress and Measure Impact of Action Plans

• 1 Understanding Sustainable Development Principles — 6 classes

- › 1.1 Explore Key Concepts of Sustainable Development
- › 1.2 Identify the Principles of ISO 37101
- › 1.3 Analyze the Role of Leadership in Sustainability
- › 1.4 Compare Global Standards for Sustainable Development
- › 1.5 Evaluate Case Studies in Community Sustainability
- › 1.6 Develop a Sustainable Development Action Plan

• 2 Overview of ISO 37101 Framework — 6 classes

- › 2.1 Explore the Purpose of ISO 37101 in Sustainable Development
- › 2.2 Identify the Key Principles of the ISO 37101 Framework
- › 2.3 Explain the Structure and Components of ISO 37101
- › 2.4 Analyze the Benefits of Implementing ISO 37101 for Communities
- › 2.5 Evaluate Case Studies of ISO 37101 in Action
- › 2.6 Develop an Action Plan for Applying ISO 37101 Principles

• 3 The Role of Leadership in Implementing ISO 37101 — 6 classes

- › 3.1 Understand Leadership's Role in ISO 37101 Implementation
- › 3.2 Identify Key Leadership Skills for Sustainable Development
- › 3.3 Explore Leadership Styles that Support ISO 37101 Objectives
- › 3.4 Assess the Impact of Leadership on Community Engagement
- › 3.5 Develop Action Plans for Leadership in Sustainability Initiatives
- › 3.6 Evaluate Leadership Effectiveness in ISO 37101 Implementation

• 4 Assessing Community Needs and Priorities — 6 classes

- › 4.1 Identify Key Community Stakeholders
- › 4.2 Analyze Current Community Needs
- › 4.3 Prioritize Needs Based on Impact
- › 4.4 Engage the Community Through Surveys and Interviews
- › 4.5 Develop Action Plans Based on Community Input
- › 4.6 Evaluate and Adjust Plans for Sustainable Outcomes

• 5 Creating an Action Plan for ISO 37101 Compliance — 6 classes

- › 5.1 Understand the Principles of ISO 37101 Compliance
- › 5.2 Identify Stakeholders for Sustainable Development Actions
- › 5.3 Assess Current Community Practices and Gaps
- › 5.4 Develop SMART Goals for ISO 37101 Implementation
- › 5.5 Create a Timeline for Action Plan Execution
- › 5.6 Evaluate and Adjust the Action Plan for Continuous Improvement

• 1 Understanding Sustainable Development and ISO 37101 — 6 classes

- › 1.1 Define Sustainable Development and its Importance in Leadership
- › 1.2 Explore the Principles of ISO 37101 and its Global Relevance
- › 1.3 Analyze Key Components of Sustainable Communities within ISO Framework
- › 1.4 Assess the Role of Leadership in Driving Sustainable Initiatives
- › 1.5 Identify Best Practices for Implementing ISO 37101 in Local Contexts
- › 1.6 Develop an Action Plan for Sustainable Community Leadership Using ISO 37101

• 2 Leadership Styles and Their Impact on Sustainability — 6 classes

- › 2.1 Explore Transformational Leadership and its Role in Sustainable Practices
- › 2.2 Analyze Transactional Leadership Approaches to Community Sustainability
- › 2.3 Investigate Servant Leadership and its Influence on Environmental Stewardship
- › 2.4 Assess the Impact of Autocratic Leadership on Sustainable Outcomes
- › 2.5 Compare Democratic Leadership Styles and their Effectiveness in Sustainability Initiatives
- › 2.6 Apply Situational Leadership to Real-World Sustainability Challenges

• 3 Stakeholder Engagement for Sustainable Leadership — 6 classes

- › 3.1 Identify Stakeholders in Sustainable Leadership
- › 3.2 Analyze Stakeholder Interests and Priorities
- › 3.3 Develop Effective Communication Strategies
- › 3.4 Foster Collaborative Relationships with Stakeholders
- › 3.5 Utilize Feedback for Continuous Improvement
- › 3.6 Implement Stakeholder Engagement in Sustainability Projects

• 4 Measuring and Reporting on Sustainability Performance — 6 classes

- › 4.1 Define Key Performance Indicators for Sustainability
- › 4.2 Identify Data Sources for Measuring Sustainability Performance
- › 4.3 Analyze Sustainability Metrics Using Case Studies
- › 4.4 Develop a Reporting Framework for Sustainability Outcomes
- › 4.5 Explore Effective Communication Strategies for Reporting Results
- › 4.6 Implement Feedback Mechanisms for Continuous Improvement in Sustainability

• 5 Strategic Planning for Sustainable Community Initiatives — 6 classes

- › 5.1 Analyze Community Needs for Sustainable Development
- › 5.2 Set Strategic Goals for Sustainability Initiatives
- › 5.3 Identify Stakeholders and Build Collaborative Partnerships
- › 5.4 Develop Action Plans for Sustainable Community Projects
- › 5.5 Implement Monitoring and Evaluation Frameworks
- › 5.6 Communicate Strategic Plans to the Community Effectively

• 1 Understanding Project Management Principles in Sustainable Development — 6 classes

- › 1.1 Define Key Principles of Project Management in Sustainability
- › 1.2 Explore the Role of Stakeholders in Sustainable Projects
- › 1.3 Analyze the Project Lifecycle Specific to Sustainable Development
- › 1.4 Assess Risk Management Strategies in Sustainable Projects
- › 1.5 Develop Project Goals and Objectives Aligned with Sustainability
- › 1.6 Create a Sustainability-Focused Project Implementation Plan

• 2 Stakeholder Engagement and Community Involvement — 6 classes

- › 2.1 Identify Key Stakeholders in Community Projects
- › 2.2 Analyze Stakeholder Interests and Influences
- › 2.3 Develop Effective Communication Strategies for Engagement
- › 2.4 Facilitate Community Workshops for Collaborative Planning
- › 2.5 Evaluate Stakeholder Feedback and Adjust Project Plans
- › 2.6 Implement a Community Involvement Action Plan

• 3 Planning and Designing Sustainable Projects — 6 classes

- › 3.1 Identify Key Principles of Sustainable Project Planning
- › 3.2 Analyze Stakeholder Needs and Expectations
- › 3.3 Develop SMART Objectives for Sustainable Projects
- › 3.4 Create a Project Timeline with Milestones
- › 3.5 Design Sustainable Solutions Aligned with Local Context
- › 3.6 Evaluate Project Feasibility and Impact Assessment

• 4 Implementing and Managing Project Activities — 6 classes

- › 4.1 Define Project Objectives and Scope
- › 4.2 Develop a Detailed Project Plan
- › 4.3 Allocate Resources and Assign Responsibilities
- › 4.4 Implement Monitoring and Evaluation Techniques
- › 4.5 Facilitate Stakeholder Engagement and Communication
- › 4.6 Review and Adapt Project Activities for Continuous Improvement

• 5 Monitoring, Evaluating, and Reporting on Sustainable Projects — 6 classes

- › 5.1 Define Key Metrics for Sustainable Project Success
- › 5.2 Develop a Monitoring Plan for Sustainable Projects
- › 5.3 Implement Effective Evaluation Techniques for Projects
- › 5.4 Analyze Data to Assess Project Impact on Communities
- › 5.5 Create Comprehensive Reporting Templates for Stakeholders
- › 5.6 Present Evaluation Findings to Drive Future Improvements

• 1 Understanding Stakeholder Identification and Mapping — 6 classes

- › 1.1 Define Stakeholders and Their Importance in Community Development
- › 1.2 Identify Key Characters: Who are the Stakeholders?
- › 1.3 Explore Methods for Stakeholder Analysis
- › 1.4 Construct a Stakeholder Mapping Matrix
- › 1.5 Evaluate Stakeholder Influence and Interest Levels
- › 1.6 Apply Stakeholder Mapping to Real-World Scenarios

• 2 Effective Communication Strategies for Stakeholder Engagement — 6 classes

- › 2.1 Identify Key Stakeholders for Effective Communication
- › 2.2 Analyze Stakeholder Needs and Expectations
- › 2.3 Develop Tailored Communication Messages
- › 2.4 Utilize Appropriate Communication Channels
- › 2.5 Engage Stakeholders through Interactive Dialogue
- › 2.6 Evaluate and Adapt Communication Strategies

• 3 Building Trust and Relationships with Stakeholders — 6 classes

- › 3.1 Identify Key Stakeholders in Your Community
- › 3.2 Analyze Stakeholder Needs and Expectations
- › 3.3 Develop Effective Communication Strategies
- › 3.4 Build Personal Relationships Through Engagement Activities
- › 3.5 Foster Trust with Transparency and Accountability
- › 3.6 Evaluate and Adapt Stakeholder Relations for Continuous Improvement

• 4 Negotiation and Conflict Resolution with Stakeholders — 6 classes

- › 4.1 Identify Stakeholder Interests and Needs
- › 4.2 Explore Common Ground in Negotiation
- › 4.3 Develop Effective Communication Strategies
- › 4.4 Apply Conflict Resolution Techniques
- › 4.5 Role-Play Negotiation Scenarios
- › 4.6 Evaluate Outcomes and Refine Strategies

• 5 Evaluating Stakeholder Engagement Outcomes and Impact — 6 classes

- › 5.1 Assess Stakeholder Needs and Expectations
- › 5.2 Develop Criteria for Evaluating Engagement Success
- › 5.3 Analyze Quantitative Metrics of Engagement Outcomes
- › 5.4 Conduct Qualitative Assessments of Stakeholder Feedback
- › 5.5 Synthesize Findings to Identify Impact on Community Goals
- › 5.6 Communicate Evaluation Results and Recommendations

• 1 Understanding Sustainable Development and Its Frameworks — 6

classes

- › 1.1 Explore the Concept of Sustainable Development
- › 1.2 Identify Key Principles of Sustainable Development Frameworks
- › 1.3 Analyze the Role of Governance in Sustainable Development
- › 1.4 Examine Stakeholder Engagement Strategies for Sustainability
- › 1.5 Evaluate Case Studies of Successful Sustainable Development Initiatives
- › 1.6 Create a Personal Action Plan for Implementing Sustainable Practices

• 2 ISO 37101: Principles and Objectives for Community**Sustainability** — 6 classes

- › 2.1 Define Key Principles of ISO 37101 for Community Sustainability
- › 2.2 Identify Objectives Aligning with Sustainable Development Goals
- › 2.3 Analyze the Role of Leadership in Implementing Sustainability Strategies
- › 2.4 Assess Current Community Practices Against ISO 37101 Standards
- › 2.5 Develop an Action Plan for Enhancing Community Sustainability
- › 2.6 Evaluate Success Metrics for Sustainable Development in Communities

• 3 Assessment Tools for Sustainable Development Strategies — 6

classes

- › 3.1 Identify Key Assessment Tools for Sustainable Development
- › 3.2 Evaluate the Effectiveness of Various Assessment Tools
- › 3.3 Analyze Stakeholder Involvement in Assessment Processes
- › 3.4 Apply Assessment Tools to Real-World Scenarios
- › 3.5 Integrate Assessment Results into Sustainable Development Strategies
- › 3.6 Present Findings and Recommendations from Assessments

• 4 Developing Effective Sustainable Development Action Plans — 6

classes

- › 4.1 Identify Key Stakeholders for Sustainable Development
- › 4.2 Assess Community Needs and Resources for Sustainability
- › 4.3 Set Clear and Achievable Sustainability Goals
- › 4.4 Develop Actionable Strategies to Meet Sustainability Goals
- › 4.5 Monitor and Evaluate Progress of Sustainable Development Actions
- › 4.6 Communicate and Engage the Community in Sustainable Practices

• 5 Monitoring, Reporting, and Continuous Improvement in Sustainability Practices — 6 classes

- › 5.1 Identify Key Performance Indicators for Sustainability
- › 5.2 Develop a Framework for Monitoring Sustainability Practices
- › 5.3 Analyze Data Collection Methods for Reporting Outcomes
- › 5.4 Create Effective Sustainability Reports for Stakeholders
- › 5.5 Implement Continuous Improvement Strategies in Sustainability
- › 5.6 Collaborate for Community Engagement in Sustainability Efforts