

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 38500 — Governance of IT for Organisations

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference MGT-GOV-38500 • ISO Management & Services

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AT A GLANCE

REFERENCE	MGT-GOV-38500
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Best Practices and Case Studies

5 chapters · 30 classes 45 marks

• 1 Understanding ISO 38500: Core Principles and Structure — 6 classes

› 1.1 Explore the Core Principles of ISO 38500

› 1.2 Identify the Structure of ISO 38500 Framework

› 1.3 Analyze the Importance of Governance in IT

› 1.4 Discuss Roles and Responsibilities in IT Governance

› 1.5 Evaluate Case Studies on ISO 38500 Implementation

› 1.6 Apply Best Practices for Effective IT Governance

• 2 Key Roles and Responsibilities in IT Governance — 6 classes

› 2.1 Identify Key IT Governance Roles in an Organisation

› 2.2 Define Responsibilities of the IT Governance Board

› 2.3 Explore the Role of Senior Management in IT Governance

› 2.4 Examine the Importance of Stakeholder Engagement in IT Governance

› 2.5 Analyze Case Studies Highlighting Effective IT Governance Practices

› 2.6 Develop a Framework for Assigning IT Governance Responsibilities

• 3 Best Practices for IT Governance Frameworks — 6 classes

› 3.1 Analyze Key Components of IT Governance Frameworks

› 3.2 Identify Stakeholders and Their Roles in IT Governance

› 3.3 Evaluate Best Practices for IT Governance Implementation

› 3.4 Compare Case Studies of Successful IT Governance Frameworks

› 3.5 Develop an Action Plan for Customizing IT Governance Practices

› 3.6 Present Findings and Recommendations for IT Governance Improvements

• 4 Common Challenges and Risks in Implementing ISO 38500 — 6 classes

› 4.1 Identify Common Challenges in Implementing ISO 38500

› 4.2 Analyze Key Risks Associated with ISO 38500 Adoption

› 4.3 Explore Case Studies of Failed ISO 38500 Implementations

› 4.4 Evaluate Strategies for Overcoming Implementation Barriers

› 4.5 Develop a Risk Management Plan for ISO 38500 Projects

› 4.6 Implement Best Practices for Successful ISO 38500 Governance

• 5 Case Studies: Successful Implementations of ISO 38500 — 6 classes

› 5.1 Explore the Principles of ISO 38500 in Governance

› 5.2 Analyze Key Success Factors in Contemporary Case Studies

› 5.3 Examine Real-World Applications of ISO 38500 Framework

› 5.4 Identify Challenges Faced During ISO 38500 Implementations

› 5.5 Develop Actionable Strategies Based on Case Study Insights

› 5.6 Present and Evaluate a Case Study of Successful ISO 38500 Adoption

• 1 Understanding the Basics of IT Governance — 6 classes

- › 1.1 Define IT Governance and Its Importance in Organisations
- › 1.2 Identify Key Principles of ISO 38500 in IT Governance
- › 1.3 Explore the Roles and Responsibilities in IT Governance Frameworks
- › 1.4 Examine the Relationship Between IT Governance and Business Strategy
- › 1.5 Assess Current IT Governance Practices in Your Organisation
- › 1.6 Develop a Plan for Implementing Effective IT Governance Strategies

• 2 The ISO 38500 Framework Explained — 6 classes

- › 2.1 Understand the Purpose of ISO 38500 in IT Governance
- › 2.2 Identify Key Principles of the ISO 38500 Framework
- › 2.3 Explore the Responsibilities of Governance in IT
- › 2.4 Review the Roles and Stakeholders in IT Governance
- › 2.5 Analyze the Benefits of Implementing ISO 38500
- › 2.6 Apply the ISO 38500 Framework to Evaluate IT Governance Practices

• 3 Roles and Responsibilities in IT Governance — 6 classes

- › 3.1 Define IT Governance and Its Importance in Organisations
- › 3.2 Identify Key Stakeholders in IT Governance
- › 3.3 Describe the Roles of Senior Management in IT Governance
- › 3.4 Explore the Responsibilities of the IT Governance Committee
- › 3.5 Examine the Role of Compliance and Risk Management in IT Governance
- › 3.6 Implement a Framework for Collaborative IT Governance Roles

• 4 Assessing IT Governance Effectiveness — 6 classes

- › 4.1 Define Key Concepts in IT Governance
- › 4.2 Identify Stakeholders in IT Governance Frameworks
- › 4.3 Evaluate Current IT Governance Practices
- › 4.4 Measure IT Governance Effectiveness Using Metrics
- › 4.5 Analyze Case Studies of Successful IT Governance
- › 4.6 Develop an Action Plan for Improving IT Governance

• 5 Implementing Continuous Improvement in IT Governance — 6 classes

- › 5.1 Identify Key Principles of IT Governance
- › 5.2 Analyze Current IT Governance Practices
- › 5.3 Establish Metrics for Continuous Improvement
- › 5.4 Develop a Continuous Improvement Plan for IT Governance
- › 5.5 Implement Feedback Mechanisms for Governance Assessment
- › 5.6 Evaluate the Impact of Continuous Improvement Initiatives

• 1 Understanding ISO 38500: Principles of IT Governance — 6 classes

- › 1.1 Define Key Concepts of IT Governance
- › 1.2 Identify the Importance of ISO 38500 in IT Governance
- › 1.3 Explore the Principles of ISO 38500 Framework
- › 1.4 Analyze Real-World Applications of ISO 38500 Principles
- › 1.5 Assess the Impact of Effective IT Governance on Organizations
- › 1.6 Develop an Action Plan for Implementing ISO 38500 Principles

• 2 The ISO 38500 Framework: Structure and Components — 6 classes

- › 2.1 Identify the Core Principles of the ISO 38500 Framework
- › 2.2 Explain the Structure of the ISO 38500 Framework
- › 2.3 Describe the Six Key Roles in IT Governance
- › 2.4 Analyze Stakeholder Involvement in the ISO 38500 Framework
- › 2.5 Assess the Alignment of Business Goals with IT Governance
- › 2.6 Implement Best Practices from the ISO 38500 Framework in Your Organization

• 3 Evaluating IT Governance Frameworks: Assessment Criteria — 6 classes

- › 3.1 Identify Key Components of IT Governance Frameworks
- › 3.2 Analyze the Importance of Stakeholder Engagement in IT Governance
- › 3.3 Evaluate the Role of Compliance in IT Governance Assessment
- › 3.4 Assess Framework Effectiveness using ISO 38500 Principles
- › 3.5 Develop Metrics for Evaluating IT Governance Success
- › 3.6 Create a Plan for Continuous Improvement in IT Governance

• 4 Implementing ISO 38500: Strategies for Leaders — 6 classes

- › 4.1 Understand ISO 38500: Explore the Framework and Principles
- › 4.2 Assess Current Practices: Evaluate Existing IT Governance
- › 4.3 Identify Stakeholders: Map Involvement and Responsibilities
- › 4.4 Develop a Strategy: Create a Roadmap for Implementation
- › 4.5 Communicate Effectively: Engage Teams and Stakeholders
- › 4.6 Monitor and Evaluate: Measure Success and Continuous Improvement

• 5 Continuous Improvement in IT Governance: ISO 38500 in Practice — 6 classes

- › 5.1 Identify Key Components of ISO 38500 Framework
- › 5.2 Analyze the Current State of IT Governance in Your Organisation
- › 5.3 Develop a Continuous Improvement Plan for IT Governance
- › 5.4 Implement Tools and Techniques for Monitoring IT Governance
- › 5.5 Evaluate the Effectiveness of IT Governance Strategies
- › 5.6 Foster a Culture of Continuous Improvement in IT Governance

• 1 Understanding Performance Measurement Frameworks in IT Governance — 6 classes

- › 1.1 Define Key Concepts in Performance Measurement
- › 1.2 Examine the Role of IT Governance in Performance Metrics
- › 1.3 Identify Common Performance Measurement Frameworks
- › 1.4 Analyze the Impact of Performance Measurement on IT Governance
- › 1.5 Develop Performance Measurement Criteria for IT Projects
- › 1.6 Implement a Performance Measurement Framework in an IT Context

• 2 Key Performance Indicators (KPIs) for IT Governance — 6 classes

- › 2.1 Define Key Performance Indicators (KPIs) in IT Governance
- › 2.2 Identify Essential Characteristics of Effective KPIs
- › 2.3 Align KPIs with Organizational Goals and Objectives
- › 2.4 Develop a Framework for Selecting Relevant KPIs
- › 2.5 Implement KPIs and Establish Measurement Techniques
- › 2.6 Analyze KPI Results for Continuous Improvement in IT Governance

• 3 Data Collection and Analysis Techniques for Performance Measurement — 6 classes

- › 3.1 Identify Key Performance Indicators for Effective Measurement
- › 3.2 Explore Data Collection Techniques for Accurate Performance Assessment
- › 3.3 Implement Qualitative Data Analysis Methods for Performance Insights
- › 3.4 Utilize Quantitative Data Analysis Approaches for Performance Evaluation
- › 3.5 Assess Data Integrity and Reliability in Performance Measurements
- › 3.6 Develop Actionable Performance Reports Based on Collected Data

• 4 Interpreting Performance Metrics and Reporting Results — 6 classes

- › 4.1 Identify Key Performance Metrics for IT Governance
- › 4.2 Analyze Performance Data to Assess IT Effectiveness
- › 4.3 Interpret Trends in Performance Metrics Over Time
- › 4.4 Communicate Results of Performance Assessments Effectively
- › 4.5 Evaluate the Impact of IT Governance on Organizational Performance
- › 4.6 Develop Action Plans Based on Performance Reporting Insights

• 5 Continuous Improvement through Performance Measurement — 6 classes

- › 5.1 Define Key Performance Indicators (KPIs) for Continuous Improvement
- › 5.2 Analyze Data Collection Methods for Effective Measurement
- › 5.3 Interpret Performance Metrics to Identify Improvement Areas
- › 5.4 Develop Action Plans Based on Performance Insights
- › 5.5 Implement Feedback Loops for Ongoing Performance Review
- › 5.6 Evaluate the Impact of Improvements on Organisational Goals

• 1 Understanding Risk in IT Governance — 6 classes

- › 1.1 Define Key Concepts in IT Governance and Risk
- › 1.2 Identify Sources of Risk in IT Governance
- › 1.3 Analyze the Impact of Risks on IT Governance Outcomes
- › 1.4 Evaluate Existing Risk Management Frameworks
- › 1.5 Develop a Risk Assessment Matrix for IT Governance
- › 1.6 Create an Action Plan for Managing IT Risks

• 2 Risk Assessment Methodologies — 6 classes

- › 2.1 Identify Key Risk Assessment Frameworks in IT Governance
- › 2.2 Analyze the Importance of Risk Assessment in IT Governance
- › 2.3 Evaluate Qualitative vs. Quantitative Risk Assessment Methods
- › 2.4 Apply Risk Assessment Techniques to IT Governance Scenarios
- › 2.5 Develop a Risk Assessment Plan for IT Projects
- › 2.6 Communicate Risk Assessment Findings to Stakeholders Effectively

• 3 Risk Mitigation Strategies in IT Governance — 6 classes

- › 3.1 Identify Key Risks in IT Governance
- › 3.2 Analyze Risk Impact on Organisational Objectives
- › 3.3 Evaluate Risk Mitigation Options for IT Governance
- › 3.4 Develop a Risk Mitigation Plan for IT Initiatives
- › 3.5 Implement Risk Mitigation Strategies in Practice
- › 3.6 Review and Update Risk Management Practices Regularly

• 4 Monitoring and Reporting IT Risks — 6 classes

- › 4.1 Identify Key IT Risks in Organisational Context
- › 4.2 Establish Effective IT Risk Monitoring Frameworks
- › 4.3 Develop Metrics for Reporting IT Risks
- › 4.4 Implement Continuous Monitoring of IT Risks
- › 4.5 Communicate IT Risk Findings to Stakeholders
- › 4.6 Review and Update IT Risk Management Strategies

• 5 Integrating Risk Management into IT Governance Frameworks — 6 classes

- › 5.1 Define Key Concepts in IT Risk Management
- › 5.2 Identify Risks Specific to IT Governance
- › 5.3 Assess the Impact of IT Risks on Organisational Objectives
- › 5.4 Integrate Risk Assessment into IT Governance Frameworks
- › 5.5 Develop a Risk Mitigation Strategy for IT Projects
- › 5.6 Evaluate the Effectiveness of Risk Management Practices in IT Governance

• 1 Understanding Strategic Alignment in IT Governance — 6 classes

- › 1.1 Define Strategic Alignment in IT Governance
- › 1.2 Identify Key Components of IT Governance
- › 1.3 Analyze the Relationship Between Business Strategy and IT
- › 1.4 Assess the Role of IT in Achieving Organisational Goals
- › 1.5 Evaluate Case Studies of Successful IT Strategic Alignment
- › 1.6 Develop a Strategic Alignment Plan for IT Initiatives

• 2 Frameworks and Models for IT Alignment with Business Goals — 6 classes

- › 2.1 Identify Key Frameworks for IT Business Alignment
- › 2.2 Analyze the Role of Governance in IT Alignment
- › 2.3 Evaluate Models for Aligning IT Strategies with Business Objectives
- › 2.4 Examine the Impact of Organisational Culture on IT Alignment
- › 2.5 Develop a Strategic Alignment Plan for IT Initiatives
- › 2.6 Implement Best Practices for Continuous IT Alignment Monitoring

• 3 Stakeholder Engagement in IT Strategic Alignment — 6 classes

- › 3.1 Identify Key Stakeholders in IT Strategy
- › 3.2 Analyze Stakeholder Needs and Expectations
- › 3.3 Develop Effective Communication Strategies for Stakeholders
- › 3.4 Foster Collaborative Relationships with Stakeholders
- › 3.5 Evaluate Stakeholder Engagement Outcomes
- › 3.6 Integrate Stakeholder Feedback into IT Strategic Plans

• 4 Metrics and Measurement of IT Alignment Success — 6 classes

- › 4.1 Define Key Metrics for IT Alignment Success
- › 4.2 Identify Stakeholders and Their Roles in Measurement
- › 4.3 Develop a Framework for Collecting IT Alignment Data
- › 4.4 Analyze Data to Assess IT Alignment Effectiveness
- › 4.5 Present Findings to Stakeholders for Strategic Decisions
- › 4.6 Create an Action Plan for Continuous Improvement in IT Alignment

• 5 Challenges and Best Practices in Achieving IT Alignment — 6 classes

- › 5.1 Identify Key Challenges in IT Alignment
- › 5.2 Analyze the Impact of Misalignment on Business Goals
- › 5.3 Explore Best Practices for Effective IT Governance
- › 5.4 Develop Strategies for Enhanced Communication Between IT and Business Units
- › 5.5 Implement Frameworks for Continuous IT Alignment Assessment
- › 5.6 Create an Action Plan for Aligning IT Initiatives with Strategic Objectives