

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 18513 — Tourism Hotels and Tourist Accommodation

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference MGT-TUR-18513 • ISO Management & Services

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	MGT-TUR-18513
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1	Leadership and Team Development	0 chapters	65 marks
2	Operational Efficiency in Tourism	0 chapters	65 marks
3	Risk Management Strategies	0 chapters	65 marks
4	Service Quality Management	0 chapters	85 marks
5	Sustainable Practices in Hospitality	0 chapters	65 marks
6	Understanding ISO 18513	0 chapters	85 marks