

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 37001CSRM — Anti-Bribery Management in Healthcare

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference MGT-CSRM-37001CSRM • ISO Management & Services

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AT A GLANCE

REFERENCE	MGT-CSR-37001CSR
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Anti-Bribery Policies and Frameworks

5 chapters · 30 classes 85 marks

• 1 Understanding Bribery in Healthcare: Definitions and Concepts — 6 classes

› 1.1 Define Bribery and Its Impact on Healthcare

› 1.2 Explore Types of Bribery in a Healthcare Context

› 1.3 Identify Key Players and Stakeholders in Healthcare Bribery

› 1.4 Analyze Case Studies of Bribery Incidents in Healthcare

› 1.5 Discuss Legal Frameworks Surrounding Bribery in the UK

› 1.6 Develop Strategies to Combat Bribery in Healthcare Settings

• 2 Legal Frameworks and Compliance: UK and International Standards — 6 classes

› 2.1 Understand Key Legal Frameworks for Anti-Bribery in the UK

› 2.2 Identify International Standards Influencing Anti-Bribery Compliance

› 2.3 Analyze the Relationship Between UK Law and International Regulations

› 2.4 Assess the Role of Organizational Policies in Compliance with Anti-Bribery Laws

› 2.5 Develop Strategies for Implementing Anti-Bribery Frameworks in Healthcare Settings

› 2.6 Evaluate Case Studies on Compliance Failures and Successes in Healthcare

• 3 Developing Anti-Bribery Policies: Best Practices and Strategies — 6 classes

› 3.1 Identify Key Components of Effective Anti-Bribery Policies

› 3.2 Analyze Regulatory Requirements for Anti-Bribery in Healthcare

› 3.3 Develop Tailored Anti-Bribery Strategies for Healthcare Organizations

› 3.4 Engage Stakeholders in Anti-Bribery Policy Development

› 3.5 Implement Monitoring Mechanisms for Anti-Bribery Compliance

› 3.6 Evaluate and Revise Anti-Bribery Policies for Continuous Improvement

• 4 Creating a Supportive Organizational Culture: Training and Communication — 6 classes

› 4.1 Define and Recognize Anti-Bribery Concepts in Healthcare

› 4.2 Identify Key Components of Anti-Bribery Policies

› 4.3 Evaluate the Role of Leadership in Fostering Ethical Culture

› 4.4 Design Effective Communication Strategies for Anti-Bribery Initiatives

› 4.5 Develop Training Modules to Promote Anti-Bribery Awareness

› 4.6 Assess the Impact of Organizational Culture on Bribery Prevention

• 5 Monitoring and Evaluating Anti-Bribery Frameworks: Metrics and Reporting — 6 classes

› 5.1 Define Key Metrics for Anti-Bribery Success

› 5.2 Design an Effective Monitoring System for Anti-Bribery Frameworks

› 5.3 Implement Data Collection Techniques for Anti-Bribery Metrics

› 5.4 Analyze and Interpret Anti-Bribery Data Trends

› 5.5 Develop Reporting Strategies for Stakeholder Engagement

› 5.6 Review and Revise Anti-Bribery Frameworks Based on Evaluation Findings

• 1 Understanding the Framework of ISO 37001 in Healthcare

Auditing — 6 classes

- › 1.1 Define Key Principles of ISO 37001 in Healthcare
- › 1.2 Identify Compliance Requirements for Anti-Bribery Management Systems
- › 1.3 Analyze the Role of Leadership in Implementing ISO 37001
- › 1.4 Evaluate Risk Assessment Strategies within ISO 37001 Framework
- › 1.5 Develop Audit Procedures for ISO 37001 Compliance in Healthcare
- › 1.6 Create an Action Plan for Continuous Improvement in Anti-Bribery Practices

• 2 Identifying Risks and Compliance Gaps in Healthcare

Organizations — 6 classes

- › 2.1 Analyze Common Bribery Risks in Healthcare Settings
- › 2.2 Assess Regulatory Compliance Frameworks Relevant to Healthcare
- › 2.3 Identify Internal Controls to Mitigate Bribery Risk
- › 2.4 Evaluate Existing Compliance Policies and Their Effectiveness
- › 2.5 Develop a Risk Assessment Matrix for Healthcare Organizations
- › 2.6 Create Action Plans to Address Compliance Gaps

• 3 Implementing Effective Anti-Bribery Policies and Procedures — 6

classes

- › 3.1 Identify Key Components of Anti-Bribery Policies
- › 3.2 Assess Risks in Healthcare Environments
- › 3.3 Design Effective Anti-Bribery Procedures
- › 3.4 Implementing Training Programs for Staff Compliance
- › 3.5 Monitor and Evaluate Anti-Bribery Policy Effectiveness
- › 3.6 Develop a Communication Strategy for Stakeholders

• 4 Conducting Internal Audits and Compliance Assessments — 6

classes

- › 4.1 Define Key Concepts in Internal Auditing and Compliance
- › 4.2 Identify Objectives and Scope of an Internal Audit
- › 4.3 Develop an Effective Audit Checklist for Compliance Assessment
- › 4.4 Execute an Internal Audit Process Step-by-Step
- › 4.5 Analyze Audit Findings and Identify Areas for Improvement
- › 4.6 Implement Action Plans: Ensuring Compliance and Continuous Monitoring

• 5 Reporting Findings and Continuous Improvement Strategies — 6

classes

- › 5.1 Identify Key Reporting Metrics for Anti-Bribery Compliance
- › 5.2 Analyze Findings from Internal Audits in Healthcare Settings
- › 5.3 Develop Effective Reporting Formats for Stakeholders
- › 5.4 Implement Feedback Mechanisms for Continuous Improvement
- › 5.5 Evaluate the Impact of Anti-Bribery Strategies on Compliance
- › 5.6 Formulate Action Plans Based on Audit Findings and Stakeholder Input

• 1 Understanding Bribery in Healthcare: Definitions and Implications — 6 classes

- › 1.1 Define Bribery in the Context of Healthcare
- › 1.2 Identify Common Forms of Bribery in Healthcare Settings
- › 1.3 Explore the Legal Framework Surrounding Bribery in the UK
- › 1.4 Analyze the Implications of Bribery for Healthcare Providers
- › 1.5 Assess the Impact of Bribery on Patient Care and Trust
- › 1.6 Develop Strategies to Mitigate Bribery Risks in Healthcare Management

• 2 Identifying Bribery Risks in Healthcare Settings — 6 classes

- › 2.1 Define Bribery Risks in Healthcare Settings
- › 2.2 Identify Key Stakeholders Impacted by Bribery
- › 2.3 Analyze Common Bribery Scenarios in Healthcare
- › 2.4 Assess Internal Controls to Mitigate Bribery Risks
- › 2.5 Evaluate Regulatory Frameworks Relevant to Bribery
- › 2.6 Develop a Bribery Risk Assessment Plan for Healthcare

• 3 Conducting a Comprehensive Bribery Risk Assessment — 6

classes

- › 3.1 Identify Key Stakeholders in Bribery Risk Assessment
- › 3.2 Map the Bribery Risk Landscape in Healthcare
- › 3.3 Evaluate Internal Controls and Their Effectiveness
- › 3.4 Conduct Interviews to Gather Bribery Risk Insights
- › 3.5 Analyze Data to Identify Patterns and Vulnerabilities
- › 3.6 Develop a Bribery Risk Mitigation Strategy

• 4 Mitigation Strategies for Identified Bribery Risks — 6 classes

- › 4.1 Identify Key Mitigation Strategies for Bribery Risks
- › 4.2 Analyze Effectiveness of Current Anti-Bribery Policies
- › 4.3 Develop Tailored Training Programs for Staff
- › 4.4 Establish Reporting Mechanisms for Bribery Incidents
- › 4.5 Implement Monitoring Systems to Evaluate Risk Mitigation
- › 4.6 Review and Revise Mitigation Strategies Based on Feedback

• 5 Monitoring and Reviewing Bribery Risk Management Practices —

6 classes

- › 5.1 Identify Key Indicators for Bribery Risk Monitoring
- › 5.2 Develop a Structured Review Framework for Anti-Bribery Practices
- › 5.3 Analyze Internal Audit Findings Related to Bribery Risk
- › 5.4 Implement Continuous Improvement Strategies in Risk Management
- › 5.5 Engage Stakeholders in Reviewing Bribery Risk Management
- › 5.6 Create Action Plans Based on Risk Assessment Reviews

• 1 Understanding Bribery in Healthcare Settings — 6 classes

- › 1.1 Identify Key Factors Contributing to Bribery in Healthcare
- › 1.2 Analyze Real-World Case Studies of Bribery in Healthcare
- › 1.3 Explore the Legal Framework Surrounding Bribery in Healthcare
- › 1.4 Evaluate the Impact of Bribery on Patient Care and Public Trust
- › 1.5 Develop Strategies for Preventing Bribery in Healthcare Settings
- › 1.6 Create an Action Plan for Implementing Anti-Bribery Measures

• 2 International and National Anti-Bribery Legislation — 6 classes

- › 2.1 Analyze Key International Anti-Bribery Laws
- › 2.2 Compare National Anti-Bribery Legislation Frameworks
- › 2.3 Identify Legal Obligations for Healthcare Leaders
- › 2.4 Evaluate the Impact of Legislation on Healthcare Practices
- › 2.5 Discuss Consequences of Non-Compliance in Healthcare
- › 2.6 Apply Anti-Bribery Principles to Case Study Scenarios

• 3 Implementation of ISO 37001 Standards in Healthcare — 6 classes

- › 3.1 Identify Key Principles of ISO 37001 in Healthcare
- › 3.2 Analyze Case Studies of Successful ISO 37001 Implementation
- › 3.3 Evaluate Risks of Bribery in Healthcare Settings
- › 3.4 Develop an Anti-Bribery Policy Framework for Healthcare
- › 3.5 Implement Monitoring and Reporting Mechanisms for Compliance
- › 3.6 Create a Training Plan to Raise Awareness of Anti-Bribery Standards

• 4 Evaluating Anti-Bribery Programs through Case Studies — 6 classes

- › 4.1 Analyze Key Case Studies of Anti-Bribery Failures in Healthcare
- › 4.2 Identify Successful Anti-Bribery Strategies from Case Studies
- › 4.3 Evaluate the Impact of Anti-Bribery Programs on Organizational Culture
- › 4.4 Compare Regulatory Responses to Anti-Bribery Violations in Healthcare
- › 4.5 Implement Lessons Learned from Case Studies into Practice
- › 4.6 Develop a Framework for Assessing Anti-Bribery Program Effectiveness

• 5 Cultivating a Culture of Integrity and Transparency — 6 classes

- › 5.1 Define the Core Principles of Integrity in Healthcare
- › 5.2 Analyze Case Studies of Anti-Bribery Successes and Failures
- › 5.3 Identify Key Stakeholders and Their Roles in Promoting Transparency
- › 5.4 Develop Strategies for Building a Culture of Integrity
- › 5.5 Create an Action Plan for Implementing Anti-Bribery Policies
- › 5.6 Evaluate the Impact of Integrity Initiatives on Healthcare Organizations

• 1 Understanding Cultural Dynamics in Healthcare Settings — 6 classes

- › 1.1 Analyze the Impact of Cultural Dynamics on Healthcare Practices
- › 1.2 Identify Key Cultural Factors Influencing Healthcare Environments
- › 1.3 Examine Case Studies on Cultural Change in Healthcare Settings
- › 1.4 Develop Strategies for Enhancing Cultural Awareness in Teams
- › 1.5 Create an Action Plan for Implementing Cultural Change Initiatives
- › 1.6 Evaluate the Effectiveness of Cultural Change in Healthcare Organizations

• 2 Identifying Barriers to Cultural Change in Healthcare Organizations — 6 classes

- › 2.1 Analyze Existing Cultural Norms in Healthcare Organizations
- › 2.2 Identify Common Barriers to Cultural Change in Healthcare
- › 2.3 Assess Leadership Styles Impacting Cultural Change
- › 2.4 Evaluate Communication Gaps Within Healthcare Teams
- › 2.5 Develop Strategies to Overcome Identified Barriers
- › 2.6 Create an Action Plan for Implementing Cultural Change

• 3 Strategies for Leading Cultural Change Initiatives — 6 classes

- › 3.1 Assess Current Organizational Culture for Change Readiness
- › 3.2 Identify Key Stakeholders in Cultural Change Initiatives
- › 3.3 Develop a Vision for the Desired Cultural Shift
- › 3.4 Design Effective Communication Strategies for Cultural Change
- › 3.5 Implement Change Initiatives Through Leadership Engagement
- › 3.6 Evaluate and Sustain Cultural Change Efforts in Healthcare

• 4 Engaging Stakeholders in Cultural Change Processes — 6 classes

- › 4.1 Identify Key Stakeholders in Cultural Change
- › 4.2 Assess Stakeholder Influences and Motivations
- › 4.3 Develop Tailored Communication Strategies for Engagement
- › 4.4 Foster Collaborative Relationships with Stakeholders
- › 4.5 Implement Feedback Mechanisms for Continuous Engagement
- › 4.6 Evaluate the Impact of Stakeholder Engagement on Cultural Change

• 5 Measuring and Sustaining Cultural Change in Healthcare — 6 classes

- › 5.1 Identify Key Metrics for Cultural Change Assessment
- › 5.2 Analyze Current Cultural Landscape in Healthcare Settings
- › 5.3 Develop Surveys and Tools for Measuring Cultural Change
- › 5.4 Interpret Data to Assess Impact of Cultural Initiatives
- › 5.5 Create a Sustainable Action Plan for Long-term Cultural Change
- › 5.6 Engage Stakeholders in Ongoing Cultural Change Efforts

• 1 Understanding Strategic Risk in Healthcare Anti-Bribery — 6

classes

- › 1.1 Define Strategic Risk in Healthcare Context
- › 1.2 Identify Key Components of Anti-Bribery Measures
- › 1.3 Analyze Common Bribery Risks in Healthcare Operations
- › 1.4 Assess the Impact of Bribery on Healthcare Organizations
- › 1.5 Develop a Framework for Risk Mitigation Strategies
- › 1.6 Implement Best Practices for Anti-Bribery Compliance

• 2 Identifying and Assessing Bribery Risks — 6 classes

- › 2.1 Recognize Common Bribery Risks in Healthcare Settings
- › 2.2 Identify Vulnerable Areas in Healthcare Operations
- › 2.3 Analyze Historical Data on Bribery Incidents
- › 2.4 Assess External Factors Influencing Bribery Risks
- › 2.5 Evaluate Current Anti-Bribery Measures and Their Effectiveness
- › 2.6 Develop a Risk Assessment Framework for Healthcare Institutions

• 3 Developing a Comprehensive Risk Mitigation Strategy — 6 classes

- › 3.1 Identify Key Risks in Healthcare Environments
- › 3.2 Analyze the Impact of Bribery on Healthcare Operations
- › 3.3 Develop Risk Ownership and Accountability Frameworks
- › 3.4 Design Effective Mitigation Plans for Identified Risks
- › 3.5 Implement Monitoring and Reporting Mechanisms
- › 3.6 Evaluate and Adjust Risk Mitigation Strategies Continuously

• 4 Implementing and Monitoring Anti-Bribery Controls — 6 classes

- › 4.1 Identify Key Anti-Bribery Controls in Healthcare Settings
- › 4.2 Assess Current Bribery Risks and Vulnerabilities
- › 4.3 Design an Effective Anti-Bribery Control Framework
- › 4.4 Develop Monitoring Mechanisms for Compliance
- › 4.5 Train Staff on Anti-Bribery Policies and Procedures
- › 4.6 Evaluate and Report on Anti-Bribery Control Effectiveness

• 5 Evaluating and Improving Risk Management Practices — 6 classes

- › 5.1 Identify Key Risk Indicators in Healthcare Settings
- › 5.2 Assess the Effectiveness of Current Risk Management Practices
- › 5.3 Analyze Case Studies on Anti-Bribery Failures in Healthcare
- › 5.4 Develop a Risk Mitigation Framework for Anti-Bribery Strategies
- › 5.5 Implement Continuous Improvement Techniques for Risk Management
- › 5.6 Create an Action Plan for Monitoring and Reporting Risk Management Outcomes