

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 9001GEN — Quality Management Applied to Gender Equity Programmes

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference DIV-GEN-9001GEN • ISO Diversity & Inclusion

UKPRN 10067351 • Registered in England and Wales, company 4984798

AT A GLANCE

REFERENCE	DIV-GEN-9001GEN
AWARD	Certificate
ASSESSMENT	300 marks — 180 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1 ISO DIV Foundation 7 chapters · 42 classes 100 marks	
• 4 Clause 4: Context of the Organisation — 6 classes › Understanding the Organisation in Gender Equity Programmes › Identifying Interested Parties for ISO 9001GEN Initiatives › Defining Scope within Gender Equity Frameworks › Establishing Management System Boundaries in ISO 9001GEN › Evaluating Internal and External Factors for Gender Equity › Aligning Contextual Analysis with Quality Management Principles • 5 Clause 5: Leadership — 6 classes › Leadership Commitment in Gender Equity Programmes › Establishing a Quality Policy for Gender Equity › Defining Roles in ISO 9001GEN Implementation › Responsibilities of Leaders in Gender Equity Initiatives › Authority Structures for Quality Management in Gender Equity › Strategic Leadership for ISO 9001GEN Success • 6 Clause 6: Planning — 6 classes › Identifying Risks in Gender Equity Programmes under ISO 9001GEN › Opportunities for Improvement in Gender Equity Initiatives › Setting Objectives for Gender Equity Success in ISO 9001GEN › Planning Strategies to Address Risks in Gender Equity › Aligning Gender Equity Goals with ISO 9001GEN Requirements › Monitoring and Reviewing Gender Equity Programme Objectives • 7 Clause 7: Support — 6 classes › Identifying Resources for Gender Equity Programmes › Building Competence in Quality Management Processes › Promoting Awareness of Gender Equity Standards › Effective Communication Strategies in Gender Equity Initiatives › Documented Information Requirements in Quality Management › Supporting Gender Equity through Training and Development	• 8 Clause 8: Operation — 6 classes › Operational Planning for Gender Equity Programmes under ISO 9001GEN › Controlling Operations in Gender Equity Initiatives › Implementing Standard-Specific Requirements for Gender Equity › Effective Resource Management in Gender Equity Programmes › Monitoring and Evaluating Operational Performance in ISO 9001GEN › Risk Management in Gender Equity Programme Operations • 9 Clause 9: Performance Evaluation — 6 classes › Understanding Performance Evaluation in ISO 9001GEN › Monitoring Gender Equity Programme Outcomes Effectively › Measurement Techniques for Assessing Programme Performance › Analysing Data for Continuous Improvement in ISO 9001GEN › Conducting Internal Audits for Gender Equity Initiatives › Management Review Practices in Quality Management Systems • 10 Clause 10: Improvement — 6 classes › Understanding Nonconformity in Gender Equity Programmes › Implementing Corrective Action in ISO 9001GEN Framework › Strategies for Continual Improvement in Quality Management › Role of Leadership in Enhancing Gender Equity Outcomes › Assessing Effectiveness of Corrective Actions in ISO 9001GEN › Best Practices for Documenting Improvement Processes in Gender Equity

• **CH1 Understanding ISO 9001GEN Standards and Principles** — 6 classes

- › Introduction to ISO 9001GEN Overview
- › Key Principles of Quality Management Systems
- › Importance of Gender Equity in Quality Management
- › ISO 9001GEN Applicability in Organisations
- › Identifying Stakeholder Needs in Gender Equity
- › Interpreting ISO 9001GEN Requirements for Implementation

• **CH2 Conducting Gap Analysis for Current Practices** — 6 classes

- › Understanding the Gap Analysis Process
- › Assessing Current Gender Equity Practices
- › Identifying Compliance Gaps Against ISO 9001GEN
- › Tools and Techniques for Effective Gap Analysis
- › Documenting Findings and Recommendations
- › Creating Action Plans to Address Identified Gaps

• **CH3 Effective Project Planning for ISO Implementation** — 6 classes

- › Establishing a Project Implementation Framework
- › Defining Project Objectives and Scope
- › Developing a Comprehensive Project Timeline
- › Resource Allocation for ISO 9001GEN Projects
- › Managing Risks and Challenges in Implementation
- › Monitoring and Reporting on Project Progress

• **CH4 Stakeholder Management and Engagement Strategies** — 6 classes

- › Identifying Key Stakeholders in Gender Equity
- › Techniques for Engaging Stakeholders Effectively
- › Building Support for ISO 9001GEN Initiatives
- › Communicating Changes and Benefits to Stakeholders
- › Facilitating Workshops and Consultations
- › Managing Stakeholder Expectations Throughout Implementation

• **CH5 Preparation for Internal Audits and Certification** — 6 classes

- › Understanding Internal Audit Methodology
- › Planning and Conducting Effective Internal Audits
- › Evaluating Compliance with ISO 9001GEN Requirements
- › Preparing Management Reviews for Certification
- › Ensuring Continuous Improvement Post-Audit
- › Achieving Certification Readiness and Success

• **CH1 Introduction to ISO 9001GEN and Gender Equity** — 6 classes

- › Overview of ISO 9001GEN Standards
- › Understanding Gender Equity in Quality Management
- › The Importance of Diversity and Inclusion
- › Practical Applications of ISO Standards
- › Integrating Gender Equity into Quality Programs
- › Case Studies in Gender Equity Success

• **CH2 Positioning ISO Skills within Industry Sectors** — 6 classes

- › Identifying Relevant Industry Sectors
- › Mapping ISO Competencies to Industry Needs
- › Conducting Sector Analysis for ISO Implementation
- › Building Sector-Specific Quality Strategies
- › Communicating the Value of ISO in Sectors
- › Aligning Client Objectives with ISO Standards

• **CH3 Consultant Branding and Market Positioning** — 6 classes

- › Developing a Unique Consultant Brand
- › Creating a Value Proposition for Clients
- › Effective Marketing Strategies for ISO Consultants
- › Networking and Relationship Building in the Industry
- › Leveraging Social Media for Consulting Growth
- › Showcasing Success Stories to Attract Clients

• **CH4 Providing Client Advisory Services** — 6 classes

- › Understanding Client Needs and Expectations
- › Strategies for Effective Client Consultations
- › Delivering Tailored ISO Solutions
- › Measuring Client Satisfaction and Outcomes
- › Feedback Mechanisms for Continuous Improvement
- › Building Long-Term Client Relationships

• **CH5 Building and Sustaining a Consulting Practice** — 6 classes

- › Establishing a Business Model for Consulting
- › Legal and Ethical Considerations
- › Financial Management for Consultants
- › Scaling Your Consulting Practice
- › Innovating in Service Delivery
- › Future Trends in ISO Consulting and Gender Equity