

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 22316 — Organisational Resilience Principles and Attributes

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference SSR-PCR-22316 • ISO Security Safety & Risk

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AT A GLANCE

REFERENCE	SSR-PCR-22316
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Crisis Leadership Techniques

5 chapters · 30 classes 85 marks

• 1 Understanding Crisis Dynamics and Leadership Roles — 6 classes

› 1.1 Define Crisis Dynamics in Organisational Contexts

› 1.2 Analyze Historical Case Studies of Crisis Management

› 1.3 Identify Key Leadership Roles During Crises

› 1.4 Explore Effective Communication Strategies in Crisis Situations

› 1.5 Assess the Impact of Leadership Styles on Crisis Outcomes

› 1.6 Develop a Crisis Response Framework for Leaders

• 2 Communication Strategies in Crisis Situations — 6 classes

› 2.1 Analyze Key Components of Effective Crisis Communication

› 2.2 Identify Target Audiences for Crisis Messaging

› 2.3 Develop Clear and Concise Messaging Strategies

› 2.4 Utilize Digital Tools for Real-Time Crisis Communication

› 2.5 Role-Play Crisis Scenarios to Enhance Communication Skills

› 2.6 Evaluate the Impact of Communication on Stakeholder Confidence

• 3 Decision-Making Processes Under Pressure — 6 classes

› 3.1 Identify Key Decision-Making Models in Crisis Situations

› 3.2 Analyze the Impact of Emotional Intelligence on Decision-Making

› 3.3 Develop Strategies for Gathering Relevant Information Under Pressure

› 3.4 Evaluate Risk Assessment Techniques in High-Stress Environments

› 3.5 Implement Collaborative Decision-Making Approaches During Crises

› 3.6 Reflect on Real-World Case Studies of Effective Crisis Decision-Making

• 4 Developing a Crisis Management Team and Culture — 6 classes

› 4.1 Identify Key Roles and Responsibilities in a Crisis Management Team

› 4.2 Foster Effective Communication Strategies for Crisis Leadership

› 4.3 Cultivate a Collaborative Culture within the Crisis Management Team

› 4.4 Develop Training Programs for Building Crisis Leadership Skills

› 4.5 Implement Scenario-Based Drills to Enhance Team Readiness

› 4.6 Evaluate and Refine Crisis Management Practices through Feedback

• 5 Evaluating and Learning from Crisis Experiences — 6 classes

› 5.1 Identify Key Lessons from Past Crisis Events

› 5.2 Assess the Effectiveness of Crisis Response Strategies

› 5.3 Analyze Stakeholder Feedback for Improvement

› 5.4 Develop Actionable Steps Based on Crisis Evaluations

› 5.5 Create a Resilience Improvement Plan

› 5.6 Communicate Lessons Learned to Stakeholders

• 1 Understanding Organisational Culture and its Impact on Resilience — 6 classes

- › 1.1 Define Organisational Culture and Its Key Components
- › 1.2 Explore the Relationship Between Culture and Resilience
- › 1.3 Identify Cultural Attributes That Foster Resilience
- › 1.4 Assess Your Organisation's Current Culture
- › 1.5 Develop Strategies for Enhancing Cultural Resilience
- › 1.6 Create an Action Plan for Implementing Cultural Change

• 2 Identifying Key Attributes of Organisational Resilience — 6 classes

- › 2.1 Define Key Attributes of Organisational Resilience
- › 2.2 Assess Current Organisational Resilience Levels
- › 2.3 Identify Cultural Barriers to Resilience
- › 2.4 Explore Leadership's Role in Fostering Resilience
- › 2.5 Develop Strategies to Enhance Resilience Attributes
- › 2.6 Create an Action Plan for Cultural Change Towards Resilience

• 3 Assessing Current Cultural Dynamics and Resilience Levels — 6 classes

- › 3.1 Identify Current Cultural Dynamics within the Organisation
- › 3.2 Evaluate Resilience Levels through Employee Feedback
- › 3.3 Analyse Leadership Styles Impacting Cultural Change
- › 3.4 Map Organisational Strengths and Weaknesses
- › 3.5 Develop Strategies for Enhancing Resilience Attributes
- › 3.6 Create a Cultural Assessment Framework for Continuous Improvement

• 4 Strategies for Implementing Cultural Change Towards Resilience — 6 classes

- › 4.1 Identify Key Attributes of Resilient Cultures
- › 4.2 Assess Current Organizational Culture and Gaps
- › 4.3 Design Strategies for Cultural Transformation
- › 4.4 Engage Leadership in Promoting Cultural Change
- › 4.5 Implement and Monitor Cultural Change Initiatives
- › 4.6 Evaluate Impact of Cultural Change on Resilience

• 5 Measuring and Sustaining Organisational Resilience Over Time — 6 classes

- › 5.1 Define Key Metrics for Measuring Organisational Resilience
- › 5.2 Assess Current Organisational Resilience Levels Using Metrics
- › 5.3 Identify Factors Influencing Long-term Resilience Maintenance
- › 5.4 Develop a Strategy for Continuous Resilience Improvement
- › 5.5 Implement Tools for Monitoring Resilience Over Time
- › 5.6 Evaluate the Effectiveness of Resilience Strategies and Make Adjustments

• 1 Understanding Organisational Resilience in the Context of ISO 22316 — 6 classes

- › 1.1 Define Organisational Resilience and Its Importance
- › 1.2 Identify Key Principles of ISO 22316
- › 1.3 Explore Attributes of Resilient Organisations
- › 1.4 Assess Current Resilience Strategies in Your Organisation
- › 1.5 Develop a Framework for Implementing Resilience Plans
- › 1.6 Create an Action Plan for Continuous Improvement in Resilience

• 2 Assessing Organisational Vulnerabilities and Threats — 6 classes

- › 2.1 Identify Key Organisational Vulnerabilities
- › 2.2 Analyse Internal and External Threats
- › 2.3 Evaluate the Impact of Vulnerabilities on Operations
- › 2.4 Prioritise Threats Based on Risk Assessment
- › 2.5 Develop Strategies to Mitigate Identified Threats
- › 2.6 Create an Action Plan for Resilience Implementation

• 3 Developing Resilience Strategies and Action Plans — 6 classes

- › 3.1 Assess Current Organisational Resilience Levels
- › 3.2 Identify Key Risks and Vulnerabilities
- › 3.3 Define Goals for Resilience Improvement
- › 3.4 Develop Targeted Action Plans for Resilience
- › 3.5 Implement Resilience Strategies Across Teams
- › 3.6 Monitor and Review Resilience Action Plans

• 4 Implementing Resilience Plans: Roles and Responsibilities — 6 classes

- › 4.1 Identify Key Roles in Organisational Resilience
- › 4.2 Define Responsibilities for Resilience Plan Implementation
- › 4.3 Establish Communication Protocols for Resilience Teams
- › 4.4 Develop Training Strategies for Resilience Roleholders
- › 4.5 Assess the Effectiveness of Roles in Crisis Scenarios
- › 4.6 Create a Framework for Accountability in Resilience Initiatives

• 5 Monitoring, Reviewing, and Improving Resilience Plans — 6 classes

- › 5.1 Evaluate Current Resilience Plans Effectiveness
- › 5.2 Identify Key Performance Indicators for Resilience
- › 5.3 Conduct Regular Reviews of Resilience Strategies
- › 5.4 Gather and Analyze Stakeholder Feedback on Resilience Initiatives
- › 5.5 Implement Continuous Improvement Practices for Resilience Plans
- › 5.6 Create Actionable Reports to Enhance Organisational Resilience

• 1 Introduction to Organisational Resilience and ISO 22316 — 6 classes

- › 1.1 Define Organisational Resilience and Its Importance
- › 1.2 Explore the Key Principles of ISO 22316
- › 1.3 Identify Attributes of Resilient Organisations
- › 1.4 Examine the Role of Leadership in Resilience
- › 1.5 Assess Current Organisational Resilience Status
- › 1.6 Develop an Action Plan for Enhancing Resilience

• 2 Key Principles of Organisational Resilience — 6 classes

- › 2.1 Identify Core Principles of Organisational Resilience
- › 2.2 Assess the Importance of Leadership in Resilience
- › 2.3 Explore Attributes that Foster Organisational Resilience
- › 2.4 Analyze Frameworks Supporting Resilience Principles
- › 2.5 Implement Strategies for Enhancing Resilience in Teams
- › 2.6 Evaluate Case Studies of Successful Resilience Applications

• 3 Attributes of Resilient Organisations — 6 classes

- › 3.1 Identify Key Attributes of Resilient Organisations
- › 3.2 Analyze the Role of Leadership in Organisational Resilience
- › 3.3 Examine Communication Strategies for Building Resilience
- › 3.4 Assess Cultural Factors That Influence Resilience
- › 3.5 Develop Action Plans to Enhance Resilience Attributes
- › 3.6 Evaluate Real-World Examples of Resilient Organisations

• 4 Implementing Resilience Frameworks in Practice — 6 classes

- › 4.1 Define Key Components of Resilience Frameworks
- › 4.2 Assess Current Organizational Resilience Practices
- › 4.3 Identify Stakeholders for Resilience Framework Implementation
- › 4.4 Develop Strategies for Embedding Resilience in Culture
- › 4.5 Create a Step-by-Step Framework Implementation Plan
- › 4.6 Evaluate the Effectiveness of Resilience Frameworks

• 5 Measuring and Evaluating Organisational Resilience — 6 classes

- › 5.1 Define Key Metrics for Organisational Resilience Assessment
- › 5.2 Identify Tools and Techniques for Measuring Resilience
- › 5.3 Collect Data on Current Resilience Levels Within the Organisation
- › 5.4 Analyse and Interpret Resilience Data to Identify Gaps
- › 5.5 Develop a Framework for Continuous Resilience Evaluation
- › 5.6 Present Findings and Recommendations for Enhancing Organisational Resilience

• 1 Understanding Performance Metrics in Organisational Resilience

— 6 classes

- › 1.1 Define Key Performance Metrics for Organisational Resilience
- › 1.2 Identify Relevant Data Sources for Resilience Metrics
- › 1.3 Establish Baseline Measurements for Resilience Performance
- › 1.4 Analyze Performance Trends in Organisational Resilience
- › 1.5 Develop Actionable Insights from Resilience Metrics
- › 1.6 Communicate Resilience Metrics to Stakeholders Effectively

• 2 Defining Key Performance Indicators (KPIs) for Resilience — 6 classes

- › 2.1 Identify the Importance of KPIs in Resilience Management
- › 2.2 Distinguish Between Leading and Lagging Indicators for Resilience
- › 2.3 Develop SMART Criteria for Resilience KPIs
- › 2.4 Analyze Existing Performance Metrics in Your Organization
- › 2.5 Create a Framework for Monitoring Resilience KPIs
- › 2.6 Present and Communicate Resilience KPI Findings to Stakeholders

• 3 Data Collection and Analysis Techniques for Resilience Metrics — 6 classes

- › 3.1 Identify Key Performance Indicators for Resilience
- › 3.2 Explore Data Collection Methods for Resilience Metrics
- › 3.3 Analyze Qualitative Data for Resilience Insights
- › 3.4 Utilize Quantitative Data Techniques for Effective Measurement
- › 3.5 Implement Data Visualization Tools for Resilience Reporting
- › 3.6 Integrate Findings into Organisational Resilience Strategies

• 4 Integrating Performance Metrics into Resilience Strategies — 6 classes

- › 4.1 Define Performance Metrics for Resilience
- › 4.2 Identify Key Attributes of Organisational Resilience
- › 4.3 Evaluate Current Measurement Practices for Resilience
- › 4.4 Develop Quantitative Metrics for Resilience Assessment
- › 4.5 Integrate Qualitative Insights into Resilience Strategies
- › 4.6 Create a Performance Metrics Action Plan for Implementation

• 5 Evaluating and Reporting on Resilience Metrics — 6 classes

- › 5.1 Identify Key Resilience Metrics for Organisational Evaluation
- › 5.2 Collect Data on Resilience Performance Across Departments
- › 5.3 Analyze Data Trends to Assess Organisational Resilience
- › 5.4 Develop Visual Reports to Communicate Resilience Insights
- › 5.5 Establish Benchmarking Standards for Resilience Metrics
- › 5.6 Present Findings and Recommendations to Stakeholders

• 1 Understanding Risk Management Fundamentals — 6 classes

- › 1.1 Define Key Risk Management Terminology
- › 1.2 Identify Types of Risks in Organisations
- › 1.3 Assess the Impact of Risk on Organisational Objectives
- › 1.4 Explore Risk Management Frameworks and Standards
- › 1.5 Develop a Basic Risk Assessment Matrix
- › 1.6 Implement Strategies for Risk Mitigation and Response

• 2 Identifying and Assessing Risks in Organisations — 6 classes

- › 2.1 Recognise Different Types of Risks in Organisations
- › 2.2 Analyse the Impact of Risks on Organisational Objectives
- › 2.3 Evaluate the Likelihood of Risk Events Occurring
- › 2.4 Identify Key Stakeholders in Risk Assessment Processes
- › 2.5 Develop Risk Assessment Tools for Organisational Use
- › 2.6 Create a Risk Register to Monitor Organisational Risks

• 3 Developing Risk Management Strategies — 6 classes

- › 3.1 Analyze Internal and External Risk Factors
- › 3.2 Identify Stakeholder Roles in Risk Management
- › 3.3 Develop a Risk Management Framework
- › 3.4 Prioritize Risks Using Qualitative and Quantitative Methods
- › 3.5 Create Mitigation Strategies for Identified Risks
- › 3.6 Implement and Monitor Risk Management Action Plans

• 4 Implementing Risk Mitigation Measures — 6 classes

- › 4.1 Identify Key Risks for Mitigation
- › 4.2 Analyze Risk Impact and Likelihood
- › 4.3 Develop Targeted Mitigation Strategies
- › 4.4 Allocate Resources for Mitigation Implementation
- › 4.5 Monitor and Evaluate Mitigation Effectiveness
- › 4.6 Communicate Mitigation Strategies to Stakeholders

• 5 Monitoring, Reviewing, and Improving Risk Management Practices — 6 classes

- › 5.1 Assess Current Risk Management Practices
- › 5.2 Identify Key Performance Indicators for Monitoring
- › 5.3 Conduct Effective Risk Reviews and Audits
- › 5.4 Analyze Feedback and Lessons Learned
- › 5.5 Develop a Continuous Improvement Plan
- › 5.6 Implement and Communicate Enhancements in Practices