

LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

ISO 26000DMS — Social Responsibility in Consumer Products

ISO Certification Programme



LAPT — London Academy of Professional Training

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Reference SSR-DMS-26000DMS • ISO Security Safety & Risk

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AT A GLANCE

REFERENCE	SSR-DMS-26000DMS
AWARD	Certificate
ASSESSMENT	430 marks — 258 to pass (60%)
PREREQUISITES	None
VALIDITY	Lifetime
AWARDING BODY	LAPT — London Academy of Professional Training

CURRICULUM

1

Ethical Supply Chain Management

5 chapters · 30 classes 65 marks

• 1 Understanding Ethical Supply Chain Principles — 6 classes

› 1.1 Define Ethical Supply Chain Management Concepts

› 1.2 Identify Key Principles of ISO 26000 in Supply Chains

› 1.3 Evaluate Stakeholder Engagement in Ethical Supply Chains

› 1.4 Analyze Impact of Ethical Practices on Consumer Trust

› 1.5 Explore Case Studies of Ethical Supply Chain Success

› 1.6 Develop a Plan for Implementing Ethical Supply Chain Strategies

• 2 Identifying Stakeholders and Their Roles — 6 classes

› 2.1 Define Stakeholders in Supply Chain Context

› 2.2 Categorize Stakeholders by Influence and Interest

› 2.3 Analyze the Role of Consumers in Ethical Supply Chains

› 2.4 Evaluate the Impact of Suppliers on Social Responsibility

› 2.5 Identify Regulatory Bodies in Consumer Product Supply Chains

› 2.6 Develop Strategies for Engaging Stakeholders Effectively

• 3 Risk Assessment in Supply Chain Ethics — 6 classes

› 3.1 Identify Ethical Risks in Supply Chains

› 3.2 Assess Impact of Supply Chain Decisions on Stakeholders

› 3.3 Evaluate Compliance with Ethical Standards and Regulations

› 3.4 Conduct Stakeholder Engagement for Ethical Risk Insights

› 3.5 Develop Mitigation Strategies for Identified Risks

› 3.6 Implement Monitoring Systems for Ongoing Ethical Assessment

• 4 Developing an Ethical Supply Chain Strategy — 6 classes

› 4.1 Analyze the Importance of Ethical Supply Chain Management

› 4.2 Identify Key Principles of ISO 26000 in Supply Chains

› 4.3 Assess Stakeholder Impact on Supply Chain Ethics

› 4.4 Develop Strategies for Enhancing Supply Chain Transparency

› 4.5 Evaluate Tools for Measuring Ethical Supply Chain Performance

› 4.6 Implement an Action Plan for Ethical Supply Chain Practices

• 5 Monitoring and Reporting on Ethical Practices — 6 classes

› 5.1 Identify Key Ethical Practices in Supply Chains

› 5.2 Analyze Stakeholder Expectations for Ethical Supply Chains

› 5.3 Develop Metrics for Monitoring Ethical Practices

› 5.4 Implement Effective Reporting Mechanisms for Ethical Compliance

› 5.5 Assess the Impact of Ethical Practices on Consumer Trust

› 5.6 Create a Plan for Continuous Improvement in Ethical Supply Chain Management

• 1 Understanding ISO 26000: Framework and Principles — 6 classes

- › 1.1 Define Key Concepts of ISO 26000
- › 1.2 Explore the Seven Core Topics of Social Responsibility
- › 1.3 Identify Principles Underpinning ISO 26000 Framework
- › 1.4 Analyze the Importance of Stakeholder Engagement in ISO 26000
- › 1.5 Examine Case Studies Illustrating ISO 26000 Applications
- › 1.6 Develop an Action Plan for Implementing ISO 26000 in Consumer Products

• 2 The Seven Core Subjects of ISO 26000 — 6 classes

- › 2.1 Identify the Seven Core Subjects of ISO 26000
- › 2.2 Explore Organizational Governance within ISO 26000
- › 2.3 Assess the Impact of Human Rights in Consumer Products
- › 2.4 Evaluate Labour Practices and Their Importance in ISO 26000
- › 2.5 Analyze the Environmental Dimension of ISO 26000
- › 2.6 Apply Consumer Issues Principles in Leadership Practices

• 3 Stakeholder Engagement and Social Responsibility — 6 classes

- › 3.1 Define Key Concepts of Stakeholder Engagement
- › 3.2 Identify Stakeholders in Consumer Products
- › 3.3 Explore Principles of Social Responsibility
- › 3.4 Analyze Stakeholder Expectations and Needs
- › 3.5 Develop Effective Communication Strategies with Stakeholders
- › 3.6 Implement Stakeholder Feedback Mechanisms for Continuous Improvement

• 4 Integrating ISO 26000 into Business Practices — 6 classes

- › 4.1 Define Key Concepts of ISO 26000 in Business Context
- › 4.2 Understand the Seven Core Subjects of ISO 26000
- › 4.3 Evaluate the Importance of Stakeholder Engagement in ISO 26000
- › 4.4 Develop Strategies for Implementing ISO 26000 in Business Operations
- › 4.5 Assess the Impact of ISO 26000 on Corporate Social Responsibility (CSR)
- › 4.6 Create an Action Plan for Continuous Improvement Using ISO 26000

• 5 Evaluating and Reporting on Social Responsibility Efforts — 6 classes

- › 5.1 Define Key Concepts in Social Responsibility Evaluation
- › 5.2 Identify Metrics for Measuring Social Responsibility
- › 5.3 Analyze Case Studies of Successful Social Responsibility Reporting
- › 5.4 Assess Stakeholder Engagement in Social Responsibility Efforts
- › 5.5 Develop a Framework for Reporting Social Responsibility Outcomes
- › 5.6 Create an Action Plan for Continuous Improvement in Social Responsibility Reporting

• 1 Understanding Leadership Principles in Social Responsibility — 6 classes

- › 1.1 Define Key Concepts of Social Responsibility
- › 1.2 Explore Leadership Theories Relevant to Social Responsibility
- › 1.3 Analyze the Impact of Ethical Leadership on Consumer Trust
- › 1.4 Assess the Role of Stakeholders in Socially Responsible Leadership
- › 1.5 Develop Strategies for Integrating Social Responsibility into Leadership Practices
- › 1.6 Create a Plan for Implementing Change in Consumer Products through Leadership

• 2 The Role of Change Management in Promoting Responsible Practices — 6 classes

- › 2.1 Define Change Management and its Importance in Social Responsibility
- › 2.2 Identify Key Principles of ISO 26000 in Consumer Products
- › 2.3 Analyze Case Studies of Successful Change Management in Responsible Practices
- › 2.4 Develop Strategies for Implementing ISO 26000 Principles in Organizations
- › 2.5 Evaluate Barriers to Change and How to Overcome Them
- › 2.6 Create an Action Plan for Leading Change Towards Social Responsibility

• 3 Stakeholder Engagement and Communication Strategies — 6 classes

- › 3.1 Identify Key Stakeholders in Consumer Product Markets
- › 3.2 Analyze Stakeholder Needs and Expectations
- › 3.3 Develop Effective Communication Plans for Stakeholders
- › 3.4 Employ Active Listening Techniques in Stakeholder Engagement
- › 3.5 Evaluate the Impact of Communication Strategies on Stakeholder Relationships
- › 3.6 Implement a Continuous Feedback Loop for Stakeholder Engagement

• 4 Navigating Resistance: Overcoming Barriers to Change — 6 classes

- › 4.1 Identify Common Sources of Resistance to Change
- › 4.2 Analyze the Psychological Factors Influencing Resistance
- › 4.3 Develop Strategies for Effective Communication During Change
- › 4.4 Engage Stakeholders to Build Support for Change
- › 4.5 Implement Techniques for Managing and Mitigating Resistance
- › 4.6 Evaluate the Effectiveness of Change Management Strategies

• 5 Measuring Impact: Evaluating Leadership Effectiveness in Social Responsibility — 6 classes

- › 5.1 Define Key Metrics for Evaluating Social Responsibility Leadership
- › 5.2 Analyze Case Studies of Effective Leadership in Social Responsibility
- › 5.3 Develop a Framework for Measuring Leadership Impact on Consumer Products
- › 5.4 Identify Stakeholder Perspectives in Evaluating Leadership Effectiveness
- › 5.5 Implement Feedback Mechanisms for Continuous Leadership Improvement
- › 5.6 Create an Action Plan to Enhance Leadership Impact on Social Responsibility

• 1 Understanding Performance Measurement in Social Responsibility — 6 classes

- › 1.1 Define Key Concepts of Performance Measurement in Social Responsibility
- › 1.2 Identify Metrics for Evaluating Social Responsibility in Consumer Products
- › 1.3 Analyze Case Studies of Effective Social Responsibility Measurement
- › 1.4 Develop a Framework for Performance Evaluation in Social Responsibility
- › 1.5 Assess Tools and Technologies for Measuring Social Responsibility
- › 1.6 Create an Action Plan for Implementing Performance Measurement Strategies

• 2 Key Performance Indicators (KPIs) for Social Responsibility — 6 classes

- › 2.1 Define Key Performance Indicators (KPIs) in Social Responsibility
- › 2.2 Identify Relevant KPIs for Consumer Products
- › 2.3 Analyze the Impact of KPIs on Social Responsibility Goals
- › 2.4 Develop a Framework for Measuring Social Responsibility KPIs
- › 2.5 Implement KPI Tracking Tools for Consumer Products
- › 2.6 Evaluate KPI Effectiveness in Enhancing Social Responsibility

• 3 Data Collection Techniques for Performance Evaluation — 6 classes

- › 3.1 Identify Key Data Collection Methods for Performance Evaluation
- › 3.2 Analyze Qualitative vs. Quantitative Data in Performance Measurement
- › 3.3 Design Effective Surveys for Consumer Feedback Collection
- › 3.4 Utilize Observational Techniques for Evaluating Consumer Products
- › 3.5 Implement Data Collection Tools and Technologies in Evaluations
- › 3.6 Interpret Collected Data to Assess Performance Outcomes

• 4 Analyzing Performance Data: Tools and Techniques — 6 classes

- › 4.1 Identify Key Performance Indicators for Consumer Products
- › 4.2 Collecting and Organizing Performance Data Effectively
- › 4.3 Analyzing Trends in Performance Data Over Time
- › 4.4 Utilizing Statistical Tools for Performance Evaluation
- › 4.5 Interpreting Results: Turning Data into Insights
- › 4.6 Communicating Performance Findings to Stakeholders

• 5 Continuous Improvement: Strategies for Performance Enhancement — 6 classes

- › 5.1 Identify Key Performance Indicators for Continuous Improvement
- › 5.2 Analyze Data for Performance Measurement Trends
- › 5.3 Implement Feedback Mechanisms for Continuous Enhancement
- › 5.4 Explore Best Practices in Performance Improvement Strategies
- › 5.5 Develop an Action Plan for Sustainable Performance Enhancement
- › 5.6 Evaluate Outcomes of Continuous Improvement Initiatives

• 1 Understanding Social Responsibility in Consumer Products — 6 classes

- › 1.1 Define Social Responsibility in Consumer Products
- › 1.2 Explore Key Principles of ISO 26000
- › 1.3 Identify Stakeholders in Consumer Product Supply Chains
- › 1.4 Assess the Impact of Consumer Products on Society
- › 1.5 Develop a Social Responsibility Strategy for Products
- › 1.6 Implement and Evaluate Social Responsibility Practices

• 2 Frameworks and Standards for Social Responsibility — 6 classes

- › 2.1 Define Key Concepts in Social Responsibility Frameworks
- › 2.2 Explore ISO 26000 Principles and Core Subjects
- › 2.3 Analyze the Benefits of Implementing ISO Standards
- › 2.4 Identify Stakeholders in Social Responsibility Initiatives
- › 2.5 Develop an Action Plan for Social Responsibility Integration
- › 2.6 Evaluate Case Studies of Successful Implementation of ISO 26000

• 3 Stakeholder Engagement and Needs Assessment — 6 classes

- › 3.1 Identify Key Stakeholders in Consumer Products
- › 3.2 Analyze Stakeholder Interests and Expectations
- › 3.3 Conduct Effective Needs Assessment Techniques
- › 3.4 Develop Engagement Strategies for Diverse Stakeholders
- › 3.5 Evaluate the Impact of Stakeholder Engagement on Social Responsibility
- › 3.6 Create a Stakeholder Engagement Action Plan

• 4 Implementing Social Responsibility Initiatives — 6 classes

- › 4.1 Assessing Current Social Responsibility Practices
- › 4.2 Identifying Stakeholder Needs and Expectations
- › 4.3 Setting Measurable Social Responsibility Goals
- › 4.4 Developing a Social Responsibility Action Plan
- › 4.5 Implementing and Managing Social Responsibility Initiatives
- › 4.6 Evaluating and Reporting on Social Responsibility Outcomes

• 5 Measuring Impact and Reporting on Social Responsibility Efforts — 6 classes

- › 5.1 Identify Key Indicators for Measuring Social Responsibility Impact
- › 5.2 Develop Metrics for Evaluating Social Responsibility Performance
- › 5.3 Analyze Data Collection Methods for Social Responsibility Reporting
- › 5.4 Create a Framework for Transparent Social Responsibility Reporting
- › 5.5 Conduct a Stakeholder Engagement Session on Reporting Practices
- › 5.6 Present Findings and Recommendations for Improving Social Responsibility Efforts

• 1 Understanding Stakeholder Identification and Mapping — 6 classes

- › 1.1 Define Stakeholders in Consumer Products
- › 1.2 Identify Key Stakeholder Categories
- › 1.3 Analyze Stakeholder Interests and Influence
- › 1.4 Create a Stakeholder Mapping Framework
- › 1.5 Prioritize Stakeholders for Engagement Strategies
- › 1.6 Develop an Action Plan for Stakeholder Engagement

• 2 Strategies for Effective Stakeholder Communication — 6 classes

- › 2.1 Identify Key Stakeholders for Effective Engagement
- › 2.2 Analyze Stakeholder Interests and Concerns
- › 2.3 Develop Clear Communication Objectives
- › 2.4 Choose Appropriate Communication Channels
- › 2.5 Create Engaging Stakeholder Communication Materials
- › 2.6 Evaluate and Adapt Stakeholder Communication Strategies

• 3 Building and Maintaining Stakeholder Relationships — 6 classes

- › 3.1 Identify Key Stakeholders in Consumer Products
- › 3.2 Analyze Stakeholder Interests and Concerns
- › 3.3 Develop Effective Communication Strategies for Stakeholders
- › 3.4 Foster Engagement Through Collaborative Initiatives
- › 3.5 Implement Feedback Mechanisms for Continuous Improvement
- › 3.6 Evaluate and Strengthen Stakeholder Relationships

• 4 Engagement Techniques for Diverse Stakeholder Groups — 6 classes

- › 4.1 Identify Key Stakeholder Groups for Effective Engagement
- › 4.2 Analyze Stakeholder Needs and Expectations
- › 4.3 Explore Communication Strategies for Diverse Groups
- › 4.4 Implement Active Listening Techniques in Engagement
- › 4.5 Evaluate Engagement Outcomes and Stakeholder Feedback
- › 4.6 Develop an Action Plan for Continuous Stakeholder Engagement

• 5 Evaluating the Impact of Stakeholder Engagement Practices — 6 classes

- › 5.1 Identify Stakeholders and Their Interests
- › 5.2 Analyze Engagement Practices for Effectiveness
- › 5.3 Measure Stakeholder Feedback and Impact
- › 5.4 Compare Stakeholder Needs Across Different Products
- › 5.5 Develop Strategies for Enhanced Stakeholder Interaction
- › 5.6 Create an Action Plan to Implement Engagement Improvements