LAPT

LONDON ACADEMY OF PROFESSIONAL TRAINING

CERTIFICATE

Intro to Pet Daycare: Safe Play & Welcome Routines

Workshop Level

LAPT — London Academy of Professional Training

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Reference PC-PBD-W • Petcare Centres (old)

UKPRN 10067351 • Registered in England and Wales, company 4984798

6	18	72	440	60%	Lifetime
SUBJECTS	CHAPTERS	CLASSES	TOTAL MARKS	PASS MARK	VALIDITY

AT A GLANCE

REFERENCE	**PC-PBD-W**
AWARD	**Certificate**
ASSESSMENT	**440 marks — 264 to pass (60%)**
PREREQUISITES	**None**
VALIDITY	**Lifetime**
AWARDING BODY	**LAPT — London Academy of Professional Training**

CURRICULUM

1 A Day at a Pet Daycare

3 chapters · 12 classes · 90 marks

- **1 Opening and Arrival Routines** — 4 classes
  - 1.1 How a Daycare Day Is Planned
  - 1.2 Opening Checks Before Pets Arrive
  - 1.3 Welcoming Pets at the Door
  - 1.4 Settling New Arrivals Into the Day
- **2 Play, Rest and Feeding Times** — 4 classes
  - 2.1 Balancing Play and Quiet Time
  - 2.2 Nap and Rest Area Routines
  - 2.3 Mealtime Setup and Supervision
  - 2.4 Water, Treats and Toilet Breaks
- **3 Pick-Up and Closing the Day** — 4 classes
  - 3.1 Preparing Pets for Going Home
  - 3.2 Handing Pets Back to the Right Person
  - 3.3 Writing a Short Daily Report
  - 3.4 End-of-Day Tidy and Lock-Up

2 Meeting Pets and Owners

3 chapters · 12 classes · 65 marks

- **1 Greeting Owners with Confidence** — 4 classes
  - 1.1 Friendly First Impressions at Reception
  - 1.2 Speaking Clearly and Kindly to Owners
  - 1.3 Listening to Owner Worries
  - 1.4 Handling a Hurried or Upset Owner
- **2 Collecting Pet Details** — 4 classes
  - 2.1 Registration Forms Made Simple
  - 2.2 Checking Vaccination Records
  - 2.3 Recording Diet and Medicine Needs
  - 2.4 Noting Emergency Contacts and Vet Details
- **3 Understanding Each Pet's Needs** — 4 classes
  - 3.1 Reading a Pet's Personality Notes
  - 3.2 Comfort Items and Favourite Routines
  - 3.3 Allergies, Fears and Triggers
  - 3.4 Sharing Notes with the Daycare Team

3 Safe Play Group Basics

3 chapters · 12 classes · 65 marks

- **1 Reading Pet Body Language** — 4 classes
  - 1.1 Relaxed and Happy Dog Signals
  - 1.2 Signs of Fear and Discomfort
  - 1.3 Warning Signs Before a Scuffle
  - 1.4 Cat and Small Pet Behaviour Cues
- **2 Forming Safe Play Groups** — 4 classes
  - 2.1 Matching Pets by Size and Energy
  - 2.2 Introducing a New Pet to the Group
  - 2.3 How Many Pets Per Handler
  - 2.4 Keeping Play Fun and Fair
- **3 Preventing and Calming Trouble** — 4 classes
  - 3.1 Spotting Rough Play Early
  - 3.2 Calm Ways to Redirect Pets
  - 3.3 Safe Ways to Separate Pets
  - 3.4 Reporting a Scuffle Properly

4 Cleanliness and Safe Spaces

3 chapters · 12 classes · 65 marks

- **1 Keeping Play Areas Clean** — 4 classes
  - 1.1 Picking Up and Disposing of Waste
  - 1.2 Safe Cleaning Products for Pets
  - 1.3 Cleaning Floors, Bowls and Bedding
  - 1.4 Personal Hygiene for Daycare Staff
- **2 Checking Fences, Gates and Toys** — 4 classes
  - 2.1 Daily Fence and Gate Inspection
  - 2.2 Double-Gate Entry and Exit Habits
  - 2.3 Choosing and Checking Safe Toys
  - 2.4 Removing Hazards from the Floor
- **3 Weather, Temperature and Comfort** — 4 classes
  - 3.1 Keeping Pets Cool in Hot Weather
  - 3.2 Keeping Pets Warm and Dry
  - 3.3 Shade, Shelter and Fresh Air
  - 3.4 Safe Flooring and Resting Spots

5 Spotting a Pet That Is Unwell or Stressed

3 chapters · 12 classes · 90 marks

- **1 Everyday Signs of Good Health** — 4 classes
  - 1.1 What a Healthy Pet Looks Like
  - 1.2 Normal Eating, Drinking and Toileting
  - 1.3 Checking Eyes, Ears and Coat
  - 1.4 Noticing Small Changes in Energy
- **2 Early Signs of Illness or Stress** — 4 classes
  - 2.1 Vomiting, Diarrhoea and Limping
  - 2.2 Heavy Panting, Drooling and Shaking
  - 2.3 Stress Signs in Dogs and Cats
  - 2.4 Separation Anxiety at Drop-Off
- **3 Alerting a Supervisor Calmly** — 4 classes
  - 3.1 When to Stop and Call for Help
  - 3.2 Describing a Problem Clearly
  - 3.3 Basic Comfort While Waiting for Help
  - 3.4 Recording and Telling the Owner

6 Pet Business Careers and Next Steps

3 chapters · 12 classes · 65 marks

- **1 Jobs in the Pet Care Industry** — 4 classes
  - 1.1 Daycare Assistant and Pet Sitter Roles
  - 1.2 Boarding, Grooming and Walking Roles
  - 1.3 Working With Vets and Trainers
  - 1.4 Skills Employers Look For
- **2 Building Your Starting Skills** — 4 classes
  - 2.1 Teamwork and Shift Habits
  - 2.2 Reliability, Honesty and Pet Safety First
  - 2.3 Keeping a Record of Your Experience
  - 2.4 Preparing for a Daycare Job Interview
- **3 The Path to the Foundation Certificate** — 4 classes
  - 3.1 What the Foundation Certificate Covers
  - 3.2 Reviewing What You Learned Today
  - 3.3 Choosing Your Own Learning Goals
  - 3.4 Enrolling and Planning Your Next Step